## Monitor and respond to the potential for legal proceedings in a housing context



#### **Overview**

This standard is about monitoring the potential for legal proceedings and making management decisions on possible legal actions. It includes attending court proceedings on behalf of your organisation.

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### Performance criteria

#### You must be able to:

- P1 monitor the potential for legal proceedings in accordance with your organisational requirements
- P2 recognise and clearly identify circumstances where professional legal advice should be taken
- P3 set out the grounds on which to proceed with legal action based on all the available information
- P4 compile the relevant information and evidence required to support the process in line with organisational procedures
- P5 take appropriate steps to initiate and support the required legal action
- P6 appear in court on behalf of your organisation
- P7 support witnesses during any legal proceedings
- P8 inform all the relevant parties of the decision you have made
- P9 maintain the confidentiality of information in accordance with organisational and legal requirements
- P10 keep accurate and clear records of your actions
- P11 ensure that your actions are in accordance with organisational and legal requirements

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### Knowledge and understanding

You need to know and understand:

- K1 how a contract is broken or breached
- K2 the requirements and law relating to the regulation of contracts
- K3 how to identify appropriate procedures for different types of legal action
- K4 your organisational and legal requirements
- K5 the circumstances where legal action is appropriate
- K6 what information is required to make a judgement on the potential for legal proceedings
- K7 how to produce an effective brief for submission to legal advisors
- K8 how and why the confidentiality of information should be maintained
- K9 sources of advice and help concerning legal action
- K10 your own role in initiating and supporting legal action
- K11 the needs of witnesses
- K12 how to keep accurate and clear records

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