

Overview This standard is for archaeologists who have responsibility for implementing the strategies and policies of the organisation and who have responsibility for the development of the organisation or a substantial part of the organisation. The organisation has interests that need to be represented. An indirect form of this is to generate external commitment to the organisation by promoting its successes and role in the community. A more direct form is to represent the interests to policy makers, i.e. those that are responsible for assigning budgets etc., and to the public. This standard covers generating external commitment to the future of the organisation and representing the interests of the organisation.

CCSAPAH2

Represent the interests of a cultural heritage organisation

Performance criteria	Generate external commitment to the future of the organisation		
You must be able to:	P1	summarise clearly and accurately the contribution of the organisation to the community and present it to stakeholders	
	P2	identify any likely obstacles or negative reactions to the contribution of the organisation and develop strategies for responding to them	
	P3	identify and implement valid strategies for generating support for the organisation	
	P4	elicit support for the organisation from key people	
	P5	involve the community in the development of the organisation	
	P6	present recommendations and options for the contribution of the organisation to the community and discuss them with key people	
	P7	identify the support needed by others in promoting the work of the	
	.,	organisation and offer appropriate assistance	
	Repr publ	resent the interests of the organisation to policy makers and the ic	
You must be able to:	P8	identify, apply and promote relevant technical and ethical standards	
	P9	identify clearly the interests of the organisation and confirm them with al the relevant people	
	P10	identify any opportunities to influence external policy making and take action to represent the interests of the organisation	
	P11	summarise clearly and accurately the contribution of the organisation to the community and present it to policy makers	
	P12	highlight the successful research, educational and cultural activities of the organisation	
	P13	identify potentially damaging factors and take appropriate actions to minimise their effect	
	P14	conduct all activity with external bodies and individuals in a professional manner	
	P15	present information to meet the requirements of the recipients	
	P16	disseminate information according to its sensitivity, confidentiality and openness to interpretation	

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Knowledge and understanding

understanding		
You need to know and understand:	K1	how to elicit suggestions from the community
	K2	the likely obstacles or negative reactions
	K3	who are the key people who need to support the organisation
	K4	why the support of key people is important
	K5	who the stakeholders are
	K6	relevant technical and ethical standards
	K7	why it is important that the process of gaining commitment takes into account the mission, values and goals of the organisation, as well as its immediate development and other external factors affecting the organisation
	K8	the type of strategies and techniques that are available for generating support
	K9	the type of recommendations and options that could be put forward by the organisation
	K10	who might need support in promoting the organisation, and what type of assistance could be provided
	K11	the strategies that could be employed to gain commitment from stakeholders
	K12	how to identify the interests of the organisation
		how to present information on the contribution of the organisation
	K14	how to identify opportunities for influencing policy makers
	K15	how to present information in a positive light
	K16	the types of potentially damaging factors, and how to minimise them
	K17	they types of representation, through the dissemination of information, through articles in external and internal publications, funding proposals and marketing materials
	K18	who the key policy makers are
	K19	the successful activities of the organisation
	K20	the sensitivity of the information
	K21	the relative merits of different media

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