

EUSGNEM01

Obtain the resources to carry out work on the utility network assets



Overview

This national occupational standard defines the competence underpinning planning the resources needed for work to be carried out on network assets. The work may be part of a planned programme or it may be in response to an emergency or other unplanned situation. It requires an assessment of the scope and scale of the work and decisions being made about the type and amount of resources needed to carry it out. It involves liaising with, and involving, other people to make sure adequate information is taken into account during the decision-making process.

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Performance criteria

- You must be able to:* **Plan and obtain resources for planned and unplanned or emergency work on network assets**
- P1 assess the planned and unplanned or emergency work which is required
 - P2 analyse and evaluate the most effective resources required for the work
 - P3 take into account - during the planning process - the factors that could affect obtaining the resources
 - P4 produce plans which specify the resources required
 - P5 use organisational procedures and systems to obtain the resources
- You must be able to:* **Work with other people**
- P6 demonstrate your level and extent of authority through your work practice and the decisions you make and authorise
 - P7 consult on the resources that are available
 - P8 ensure people are involved sufficiently throughout the different stages of planning and resource acquisition
 - P9 make agreements to obtain the resources in line with organisational procedures
- You must be able to:* **Resolve issues and problems relating to the planning and acquisition of resources**
- P10 resolve any issues or problems which emerge connected with the factors which could affect obtaining the resources
- You must be able to:* **Use and communicate data and information**
- P11 work in an orderly and systematic way throughout the planning and resource acquisition process
 - P12 adopt sound project planning and management practice
 - P13 use organisational systems and procedures for using and managing the information
 - P14 record information on the resources in the organisation's information systems
 - P15 carry out all work within legislative and regulatory frameworks

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Knowledge and understanding

You need to know and understand:

General

- K1 network engineering principles and processes
- K2 evaluation methods
- K3 health, safety and environmental issues
- K4 organisational procedures and systems
- K5 resource management methods and processes

You need to know and understand:

Utility resources

- K6 the procedures for obtaining information on materials, equipment, people, finance, time, procurement and logistics, transport, delivery, and disposal resources
- K7 how to determine what resources - materials, equipment, people, finance, time, procurement and logistics, transport, delivery, and disposal - are necessary and are available
- K8 the procedures for obtaining materials, equipment, people, finance, time, procurement and logistics, transport, delivery, and disposal resources
- K9 how to determine which resources are necessary and available
- K10 the factors relating to contractual matters, costs, timescales, availability, health and safety, environmental matters, quality, and other negotiable factors that could occur when obtaining resources
- K11 the procedures for resolving different types of issue
- K12 the importance of using information systems, how to use them, and how to record data in them

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Behaviours

You work in a manner which:

1. is positive and creative to setbacks
2. develops an atmosphere of professionalism and mutual support

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Developed by	Energy and Utility Skills
Version number	1
Date approved	May 2009
Indicative review date	May 2014
Validity	Current
Status	Original
Originating organisation	Energy and Utility Skills
Original URN	GNEM01
Relevant occupations	Engineering; Building and construction; Functional Managers; Draughtspersons and Building Inspectors; Design Associate Professionals; Construction Trades; Building Trades
Suite	Gas Networks Engineering Management
Key words	Emergency work; network assets; acquisition of resources; network engineering; evaluation methods; resource management