

### **Overview**

This standard covers leading a horse trek, including following the trek route, monitoring clients, and identifying and responding to any hazardous situations. This standard applies to all lengths of trek.

You will need to be fully aware of the importance of health, safety and animal welfare in connection with this activity.

You will need to be able to recognise hazards and assess risks in the workplace.



### Performance criteria

### You must be able to:

- select and wear appropriate clothing and personal protective equipment for the activity
- 2. lead a horse trek following the correct route, within the agreed timescale
- 3. monitor clients and conditions, according to agreed procedures
- 4. identify hazardous situations and take appropriate remedial action, within the limits of your authority
- 5. provide information to clients at appropriate times and frequencies, including: hazardous situations (both to the rider and the horse), points of local interest and progress of the trek
- 6. adhere to agreed procedures in the event of an emergency
- 7. follow procedures already laid down including relevant parts of the Highway Code and Countryside/Access Code, at all times
- 8. discuss the trek with clients and gain feedback
- 9. monitor and maintain the health and safety of yourself and others, and the welfare of the horse, during the activity



# Knowledge and understanding

You need to know and understand:

- 1. the selection, use and care of personal protective equipment
- 2. the safe conditions for trekking
- 3. the use of maps, compass and GPS when leading a horse trek
- 4. how weather conditions affect different terrains
- 5. the reasons for continually checking trek members
- 6. the appropriate emergency procedures in the event of an accident, incident or illness, both for the horse and the rider
- 7. when it is necessary to have assistants accompanying the trek
- 8. your responsibility under relevant sections of the Highway Code and Countryside/Access Code
- 9. the types of hazards to horses and riders that may be present during trekking
- 10. how to recognise client's distress
- 11. how to recognise problems with horses
- 12. the agreed procedures regarding mounting and dismounting
- 13. customer relations and the importance of good communications before, during and after the trek
- 14. how to deal with any problems and limits of authority
- 15. how horses are cared for after a trek
- 16. why it is important to ensure that all incidents are reported
- 17. the risks to horses, yourself and others and how these are controlled
- 18. your responsibilities under relevant animal health and welfare and health and safety legislation and codes of practice.



## Scope/range

Monitor the following conditions:

- weather
- terrain
- client health
- client attitude
- horse welfare

Gain feedback from clients:

- customer satisfaction
- route
- duration
- timing

Lead treks of varying lengths (up to one day)

Deal with the following:

- complaints
- comments
- recommendations

## LANEq327



## Lead a horse trek

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