

## SCDHSC0239

### Contribute to the care of a deceased person



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#### Overview

This standard identifies the requirements when contributing to the care of a deceased person. This includes contributing to the preparation of the deceased person for transfer and contributing to the transfer itself.

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### Performance criteria

#### Contribute to preparing the deceased person for transfer

*You must be able to:*

- P1 contact key people according to the deceased person's personal beliefs, expressed wishes and preferences
- P2 confirm with **key people** the expressed wishes and preferences of the deceased person about how they will be viewed and moved after death
- P3 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how they may view and mourn the deceased person
- P4 contribute to explaining sensitively to key people the implications of policies for the control of infectious diseases on how the deceased person can be prepared and moved
- P5 before preparing the deceased person, follow work setting requirements immediately to report any tensions between decisions made by key people and the deceased person's expressed wishes and preferences
- P6 wear correct protective clothing to minimise risks of infection while preparing the deceased person
- P7 follow work setting procedures and practices to **enable the deceased person to be correctly identified**
- P8 **prepare** the deceased person in a place and manner that respects their dignity, beliefs and culture
- P9 prepare the deceased person according to the expressed wishes and preferences of the person and key people, where this is consistent with legal and work setting requirements related to infectious diseases
- P10 seek additional help where there are issues outside your scope of responsibility and expertise
- P11 follow work setting procedures and practices to arrange the removal of any medical equipment from the deceased person
- P12 record accurately any property and valuables that are to remain with the deceased person, in ways that are consistent with legal and work setting requirements

#### Contribute to the transfer of the deceased person

*You must be able to:*

- P13 contact the appropriate organisation for transfer according to the deceased person's personal beliefs and preferences
- P14 assist in transferring the deceased person in ways which respect and recognise their rights, wishes, culture, beliefs and preferences
- P15 assist in transferring the deceased person in ways which minimise

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- disturbance and distress to other people
- P16 assist in transferring the deceased person in ways that observe and follow relevant infection control measures
- P17 send relevant information about the deceased person to the appropriate people and organisations within agreed timescales and according to legal and work setting requirements
- P18 report details of the transfer of the deceased person according to work setting requirements

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### Knowledge and understanding

#### Rights

*You need to know and understand:*

- K1 work setting requirements on equality, diversity, discrimination and human rights
- K2 your role in supporting rights and choices
- K3 your duty to report anything you notice people do, or anything they fail to do, that could obstruct individuals' rights
- K4 the actions to take if you have concerns about discrimination
- K5 the rights that key people have to make complaints and be supported to do so

#### How you carry out your work

*You need to know and understand:*

- K6 codes of practice, standards, frameworks and guidance relevant to your work and the content of this standard
- K7 the main items of legislation that relate to the content of this standard within your work role
- K8 your own background, experiences and beliefs that may affect the way you work
- K9 your own roles and responsibilities with their limits and boundaries
- K10 who you must report to at work
- K11 the roles and responsibilities of other people with whom you work
- K12 how to find out about procedures and agreed ways of working in your work setting
- K13 how to make sure you follow procedures and agreed ways of working
- K14 the individual's cultural and language context
- K15 how to work in ways that build trust with people
- K16 how to work in ways that respect individuals' dignity, personal beliefs and preferences
- K17 how to work in partnership with people
- K18 what you should do when there are conflicts and dilemmas in your work
- K19 how and when you should seek support in situations beyond your experience and expertise

#### Communication

*You need to know and understand:*

- K20 factors that can have a positive or negative effect on the way people communicate
- K21 different methods of communicating

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*You need to know and understand:*

### **Personal and professional development**

- K22 why it is important to reflect on how you do your work
- K23 how to use your reflections to improve the way you work

### **Health and Safety**

*You need to know and understand:*

- K24 your work setting policies and practices for health, safety and security
- K25 practices that help to prevent and control infection in the context of this standard

### **Specific to this NOS**

*You need to know and understand:*

- K26 how to prepare a deceased person as far as possible according to their expressed preferences, beliefs, religion and culture
- K27 the physical changes that occur after death, such as rigor mortis, and how this may affect 'laying out' and moving the deceased person
- K28 how to work with the impact of death on those who have lived and worked closely with the deceased person
- K29 how to transfer the deceased person in ways that demonstrate respect for them and reduces distress caused to others
- K30 the types of diseases and conditions that necessitate specialist treatment and precautions when caring for and transferring deceased people

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### Additional Information

#### Scope/range related to performance criteria

The details in this field are explanatory statements of scope and / or examples of possible contexts in which the NOS may apply; they are not to be regarded as range statements required for achievement of the NOS

Note: Where there are language differences within the work setting, achievement of this standard may require the involvement of interpreters or translation services.

To **enable the deceased person to be correctly identified** could include using identity labels, identity tags

**Key people** are those who were important to the individual and who made a difference to his or her well-being. Key people may include family, friends, carers and others with whom the individual had a supportive relationship.

To **prepare** the deceased person may involve washing/cleaning them, removing medical items, removing or leaving in place personal effects, and making other specific preparations required prior to transfer

#### Scope/range relating to knowledge and understanding

**All knowledge statements must be applied in the context of this standard.**

#### Values

Adherence to codes of practice or conduct where applicable to your role, and the principles and values that underpin your work setting including the rights of children and adults. These include the rights:

To be treated as an individual

To be treated equally and not be discriminated against

To be respected

To have privacy

To be treated in a dignified way

To be protected from danger and harm

To be supported and cared for in a way that meets their needs, takes account of their choices and also protects them

To communicate using their preferred methods of communication and language

To access information about themselves

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