

## SFHBDS8

### Organise information and enter donation outcomes



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#### Overview

This standard covers entering donation outcomes and organising information. The standard applies to both whole blood and blood component collection, to all types of donor sessions and a range of donors. In relation to the donation, the standard covers the input of outcomes and confirmation that the checking process has been undertaken.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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### Performance criteria

- You must be able to:*
- P1 organise and check the information ready for input into the record system
  - P2 accurately input the donation outcome
  - P3 communicate with appropriate team colleagues where further action is required
  - P4 update records by correctly transferring information from documentation
  - P5 promptly and accurately identify discrepancies in the information and resolve them in line with organisation policies
  - P6 maintain confidentiality of information in accordance with organisational procedures

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### Knowledge and understanding

*You need to know and understand:*

- K1 the current European and National legislation, national guidelines, organisational policies and protocols in accordance with Clinical/Corporate Governance which affect your work practice in relation to organising information and entering donation outcomes
- K2 your responsibilities and accountability in relation to the current European and National legislation, national guidelines and local policies and protocols and Clinical/Corporate Governance
- K3 the duty to report any acts or omissions in care that could be detrimental to yourself, other individuals or your employer
- K4 the importance of working within your own sphere of competence and seeking advice when faced with situations outside your sphere of competence
- K5 the importance of proper registration and management of information
- K6 the differences between new, newly enrolled returning/lapsed, regular/established, autologous, appointment, non-appointment donors and how this affects the amount, type and requirement of information which is sought from them
- K7 how different record systems impact on when, how and if registration is undertaken
- K8 the differences between long term donor records and short term session documents and how each is created, accessed, checked and updated
- K9 what reconciliation is and why it is done
- K10 why it is essential that checks have been completed to confirm that all identification labels match exactly, documentation completed and to report discrepancies before items leave the donor collection site
- K11 how to enter outcomes of donation against the correct individual record
- K12 how to produce summaries of session outcomes if they are required
- K13 how to deal with breakdowns in information systems, who to report to and the limits of your own sphere of competence to deal with these

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### Additional Information

#### External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: IK1 Information processing

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**Developed by** Skills for Health

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**Version number** 1

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**Date approved** April 2009

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**Indicative review date** April 2011

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**Validity** Current

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**Status** Original

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**Originating organisation** Skills for Health

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**Original URN** BDS8

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**Relevant occupations** Health, Public Services and Care; Health and Social Care; Managers and Senior Officials; Associate Professionals and Technical Occupations; Health and Social Services Officers; Health Associate Professionals; Personal Service Occupations; Healthcare and Related Personal Services

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**Suite** Blood Donor Support.

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**Key words** Vein, Donor, Blood, Documentation, Samples, Aphoresis

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