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#### **Overview**

This standard covers the actions needed to fulfil the responsibilities of a designated role within a Major Incident Plan.

Users of this standard will need to ensure that practice reflects up to date information and policies.

Play a designated role within the response to a major incident

# Performance criteria

You must be able to:	P1 P2	<ul> <li>confirm that you have an accurate understanding of the designated role and responsibilities you are required to fulfil with regard to the incident communicate appropriately with relevant others and keep them fully and accurately informed of:</li> <li>P2.1 actions you are taking which will have implications for their work</li> <li>P2.2 times at which you are unable to fulfil the responsibilities assigned to you, for whatever reason</li> <li>P2.3 the outcomes of actions they have taken which have affected your work</li> </ul>
		P2.4 circumstances where clearance is required for deviations from
	P3 P4 P5	<ul> <li>planned response actions</li> <li>comply promptly and fully with instructions and discharge all the</li> <li>responsibilities assigned to you in line with:</li> <li>P3.1 evidence based practice</li> <li>P3.2 the resources available</li> <li>P3.3 the procedures, methods and actions set out for your role within national and organisational Major Incident Plans</li> <li>act proactively to identify and address any risks which threaten the</li> <li>coherence of the response being provided to the major incident/situation</li> <li>contribute to the safety of yourself and others, and wear personal</li> </ul>
		protective equipment as appropriate to the situation
	P6	respond promptly and constructively to requests for assistance from others where these are within your scope of practice and/or designated role
	P7	maintain any records required and ensure that they are available for
	P8	reference by entitled personnel support evaluation and improvement of the response provided by providing clear and accurate information and feedback as soon as possible after the event

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## Knowledge and understanding

You need to know and	ł
understand:	

- K1 national and local Major Incident Plans and the roles and responsibilities of your organisation in these
- K2 the designated roles within local Major Incident Plans, how they interact, and who is authorised to undertake each
- K3 the importance of clear and appropriate communication between individuals, teams and agencies involved in providing the response to a major incident
- K4 why deviations from planned responses should be cleared with the control team for a major incident, or whoever else is appropriate
- K5 the prioritisation protocols to be applied within Major Incident Plans
- K6 why it is important to provide information as early as possible for evaluation of the response to the major incident
- K7 the types of personal protective equipment available and their use
- K8 the role you are to play and the responsibilities associated with that
- K9 the kinds of symptoms, illnesses, injuries or conditions with which individuals who have been involved in a Major Incident are likely to present and of the clinical responses needed in relation to those
- K10 how to prevent the occurrence of risks to the coherence and delivery of the response to a major incident, such risks including:
  - K10.1 break down of communications
  - K10.2 the taking of actions which deviate from the plan without control team clearance
  - K10.3 loss of capacity
  - K10.4 loss of resource
  - K10.5 a need for actions to be taken which are outside the scope of practice of those available to undertake them
- K11 the resources used in the role you are playing and how to use them efficiently
- K12 the importance of establishing and maintaining clear, timely and accurate communication with relevant others
- K13 the collaboration and partnership working involved in the allocation of given responsibilities
- K14 the importance of providing effective support to others, in accordance with your scope of practice and designated role
- K15 the sources you can turn to for advice and support when a required action is outside the scope of practice of those available to undertake it
- K16 the current legislation, guidelines, policies and protocols which affect your responsibilities and work practice
- K17 the policies and guidance which clarify your scope of practice and the relationship between yourself and others involved in the response to a major incident

#### Play a designated role within the response to a major incident

- K18 your role and the importance of working within your own scope of practice
- K19 the roles and responsibilities of others involved in the response to a major incident

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#### **Additional Information**

**External links** This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB4 Enablement to address health and wellbeing needs

Play a designated role within the response to a major incident

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