Control adverse events which arise during an individual's healthcare procedure



Overview

This standard relates to responding to a range of adverse events which may occur during an individual's healthcare procedure within your work practice. This standard is applicable to the wide range of diagnostic or therapeutic procedures undertaken in healthcare environments.

It is relevant to any individual who carries out healthcare procedures in a range of contexts.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:

- P1 work within your level of competence, responsibility and accountability
- P2 apply appropriate health and safety measures, standard precautions for infection prevention and control and appropriate personal protective equipment for the procedure and for controlling the adverse event
- P3 communicate effectively in the appropriate medium to meet any recipient's needs and preferences
- P4 monitor the procedure and the individual throughout for any unexpected changes in their health and well being, and any other adverse event, factor or situation
- P5 recognise and report without delay any condition or behaviour which may signify adverse reactions to the procedure, halt the procedure and take the appropriate action
- P6 obtain immediate assistance and support to resolve the adverse event from the appropriate authorised personnel
- P7 monitor the individual in line with policies, protocols and procedures during and after an adverse event and seek assistance if this is outside your level of competence and level of responsibility
- P8 take action to protect the safety, security, comfort and general condition of the individual and the safeguard self and others
- P9 report action taken and any factors which may further influence the individual's health, well being and safety to relevant authorised personnel in a timely manner
- P10 maintain full, accurate and legible records of the event and store in correct location in line with current legislation, guidelines, local policies and protocols

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Knowledge and understanding

You need to know and understand:

- K1 your own level of competence, authority and specialist knowledge base
- K2 the range of stakeholders involved, their information needs, roles, responsibilities and capabilities
- K3 how to communicate effectively in the appropriate medium to meet the recipient's needs and preferences
- K4 the importance of appropriate health and safety measures, standard precautions for infection prevention and control and the personal protective equipment required during the procedure and for controlling the adverse event
- K5 the risks associated with the range of procedures within your work practice and how to access the risk assessments to manage them
- K6 the range and types of possible adverse events and the appropriate action to take for each situation commonly associated with your work activities
- K7 the importance of monitoring the procedure and the individual and how to recognise signs of an adverse situation
- K8 the limitations for controlling adverse events during the procedures within your work environment and the implications of this for the individual and self
- K9 the procedures for dealing with any hazards that arise during the adverse event
- K10 the importance of following the policies, protocols and procedures to control the adverse event and safeguard the individual and self in line with legislation and organisational requirements
- K11 knowing when it is safe to stop or pause the procedure when an adverse event occurs and the consequences of failure to do so
- K12 how and where to obtain support and the types of support which may be required for different situations
- K13 the range of contributing factors and the appropriate guidelines for when the initial procedure or the required actions to control an adverse event cannot be carried out on an individual and where to seek advice and assistance
- K14 the importance of reassuring the individual and/or relevant others in an adverse situation
- K15 the importance of accurately recording and reporting the adverse event in a timely manner and in the required format
- K16 the current national legislation, guidelines, organisational policies and protocols, that affect your work practice
- K17 the policies and guidance that clarify your scope of practice, accountabilities and the working relationship between yourself and

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others

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Additional Information

External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB2 Assessment and care planning to meet people's health and

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