

## SFHCHS61

### Co-ordinate the care of individuals with long term conditions



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#### Overview

This standard is about the practitioner co-ordinating the care of individuals with long term conditions. The practitioner will need to confirm the care needs of individuals, and then plan the most effective use of resources to meet them. All practitioners involved in their care will need to be informed, and their role and responsibilities agreed. The care needs to be monitored and reviewed at appropriate opportunities.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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### Performance criteria

*You must be able to:*

- P1 work in partnership with other practitioners and agencies to agree roles and responsibilities for meeting the health and well-being needs of the individual
- P2 confirm the health and well-being needs of the individual
- P3 identify the options available from service providers for addressing the health and well-being needs of the individual
- P4 plan the most effective use of resources to achieve the health and well-being needs of the individual
- P5 consult with the individual, the carers they specify, and all relevant people on the delivery of care to the individual
- P6 be certain that individuals are provided with details of who is responsible for delivering care, and who to contact when there are problems
- P7 be certain that all relevant people are informed of the actions that they need to take, and the resources and timescales they have to achieve them
- P8 undertake all relevant health and safety measures
- P9 determine the methods and timing for the review of the individual's care
- P10 provide relevant and timely feedback on the care being provided to all appropriate people
- P11 review the effects and outcomes of the care in relation to the expectations agreed with the individual
- P12 identify any problems with the care being provided and identify potential solutions
- P13 keep accurate, legible, and complete records, and comply with all the relevant legal, professional, and organisational requirements and guidelines

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### Knowledge and understanding

*You need to know and understand:*

- K1 the relationships between individuals and their carers, and how much they might want their involvement
- K2 the requirements and needs of carers, and how they could respond to changes in the condition of individuals
- K3 the role and responsibilities of different groups of carers, and the services and assistance to which they should be entitled
- K4 the abuse of carers, including physical, emotional, sexual, and financial
- K5 the difficulties with communication that can arise as a result of specific long term conditions
- K6 the guidelines and procedures for communicating with individuals with communication difficulties
- K7 the services and resources that are available to assist individuals to communicate, including communication aids, interventions, and strategies
- K8 the effects of communication difficulties on the individual and their relationships with others
- K9 relevant legislation and the parts relating to the care of individuals, including the role of practitioners and clinical practice, human rights, data protection, and health and safety
- K10 the legislation relating to the care of individuals, including the role of practitioners and clinical practice, human rights, data protection, and health and safety
- K11 the ethics and responsibilities of practitioners, including professional codes of conduct and guidelines
- K12 government and organisational policies, procedures, and guidelines relating to the care of individuals with long term conditions
- K13 organisational management structures and hierarchies
- K14 procedures and protocols for contacting individuals, practitioners, carers, and agencies
- K15 record keeping systems and policies in the organisation
- K16 the principles of informed consent, including implied consent and expressed consent, and how these are applied in practice to protect

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### Additional Information

#### External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB2 Assessment and care planning to meet health and wellbeing needs

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