

SFHCHS88

Co-ordinate the implementation and delivery of treatment plans



Overview

This standard covers co-ordinating the implementation of treatment plans for individuals diagnosed with specific health conditions. It is about making sure the actions are in place for treatment plans to be achieved.

Users of this standard will need to ensure that practice reflects up to date information and policies

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Performance criteria

- You must be able to:*
- P1 confirm the details of the treatment plan with the individual and other professionals
 - P2 co-ordinate clinical and social care for the individual to meet their needs
 - P3 co-ordinate your actions with other members of the multi-disciplinary team, if you are working alongside them
 - P4 provide sufficient and appropriate information, guidance and support to enable the individual to participate effectively in the treatment plan
 - P5 support the individual effectively throughout, promoting their wishes and beliefs, addressing their concerns and encouraging them to promote their own health and wellbeing
 - P6 encourage the individual to ask questions about the services and interventions and provide appropriate answers
 - P7 keep full, clear and concise notes of the service providers and their agreements according to organisational guidelines
 - P8 review the co-ordination of the implementation at the appropriate time

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Knowledge and understanding

You need to know and understand:

- K1 how to adapt communication styles in ways which are appropriate to different people (e.g. culture, language or special needs)
- K2 how to establish an understanding of an individual's values, beliefs and interests
- K3 how to ask questions, listen carefully and summarise back
- K4 methods of communicating stressful information to individuals
- K5 the importance of providing individuals with opportunities to ask questions and increase their understanding
- K6 how to establish effective communication with and between services providers
- K7 the range of diverse cultures prevalent in the community
- K8 the effects of different cultures and religions on care management
- K9 the principle of confidentiality and what information may be given to whom
- K10 the importance of involving individuals in discussions, and how to do so
- K11 how to effectively negotiate with individuals, families and other professionals
- K12 anatomy and physiology of the human body
- K13 pharmacological therapies for treating individuals with specific health conditions, and how to determine appropriate therapies
- K14 the nature of specific health conditions, their different forms and the physical ,psychological and social effects on individuals and their families
- K15 the causes and factors that determine specific health conditions and their different stages, including terminal stages
- K16 the short-, medium- and long-term effects of specific health conditions on the individual's physical, psychological, mental and biological states and functions
- K17 the importance and role of lifestyle factors influencing specific health conditions and related risk factors
- K18 the socio-economic and epidemiological factors affecting specific health conditions
- K19 the local protocols for contacting members of the multi-disciplinary team
- K20 the multi-disciplinary team member responsible for each aspect of the individual's care plan, and how to contact them
- K21 organisational guidelines on keeping records
- K22 organisational guidelines on the format and frequency of the progress reports from service providers
- K23 organisational and local reporting arrangements
- K24 the range of services available locally and nationally for people who need information and support in making and maintaining lifestyle changes, and how to access these services

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- K25 the range of services provided by the local GP and other professionals, and how to access these services
- K26 the range of social care services available, and how to access them
- K27 palliative care and end of life care services available locally, and how to access them
- K28 the costs, availability and locations of services
- K29 what to do if a need is identified but cannot be met by a service provider
- K30 the barriers to access to services (e.g. availability, finance, time)
- K31 the details of the local, regional and national support groups available
- K32 the reasons why it is important to review the implementation of a treatment plan

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Additional Information

External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB2 Assessment and care planning to meet peoples' health and wellbeing needs

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