Evacuate and transport individuals who require emergency transport to suitable locations for treatment/intervention/care



Overview

This standard covers the transfer of individuals requiring emergency treatment/intervention/care (except driving which is dealt with separately). It includes the safe handling and assisting of individuals to and from an emergency vehicle and the interpersonal skills required during transfer to a suitable location. This standard covers the monitoring of an individual's condition and providing transfer reports, especially where any deterioration has occurred. Responsibility for the acceptance of individuals and the subsequent transfer of this responsibility is also included.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:

- P1 make polite introductions to individuals and keep them informed of your intended actions throughout your interactions with them
- P2 position the individual in preparation for moving/handling according to their condition, obtaining the assistance of colleagues when necessary
- P3 inform the individual of the moving/handling procedures being used and the intended action, communicating with them in a reassuring manner and at a pace and level appropriate to their understanding
- P4 adhere to the legal requirements regarding interactions with individuals who have mental health needs
- P5 select the most appropriate and safe method to move/handle the individual with the minimum discomfort and effect on their condition and needs, obtaining the assistance of colleagues when necessary
- P6 correctly secure individuals into carrying equipment appropriate to medical and environmental conditions
- P7 preserve the individual's dignity and self-respect throughout the handling and transfer procedure, and protect them from the elements as necessary
- P8 plan access/egress and remove or avoid obstacles when transferring an individual to or from an emergency vehicle
- P9 ensure your safety as appropriate to the situation.
- P10 monitor the individual and check their condition at regular intervals during the transfer
- P11 seek clarification from the individual on their condition if changes are suspected
- P12 communicate with the individual at a level and pace appropriate to their
- P13 report information about the nature of the condition of the individual and any deterioration en route to the appropriate personnel without undue delay
- P14 adhere to the legal requirements regarding interactions with individuals who have mental health needs.
- P15 give verbal information about an individual concisely and accurately and present reports in the required sequence, maintaining individual confidentiality
- P16 transfer all documentation and personal belongings to authorised personnel, and obtain receipts, if necessary
- P17 maintain respect for the individual and other professionals and deal discreetly with confidential information being reported or received
- P18 accept and agree with authorised personnel the formal transfer/acceptance of the individual, and do not separate the information and the individual it relates to

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P19 seek clarification regarding any special conditions which relate to the individual or circumstances of the transfer adhere to the legal requirements regarding interactions with individuals who have mental health needs

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Knowledge and understanding

You need to know and understand:

- K1 the principles of moving and handling individuals
- K2 kinetic principles with regard to the movement of individuals
- K3 the various communication techniques to use with individuals/medicalstaff/professionals and others, and the indications for their use
- K4 the various communication difficulties with regard to individuals/medical staff/professionals and others, and the ways to minimise such difficulties
- K5 the sequence of reporting required when providing oral reports on transferred individuals
- K6 the clinical sign for those individuals being evacuated and transported, for the purpose of monitoring and reporting on their condition
- K7 medical terminology relating to any given individual being evacuated and transported in any likely situation
- K8 routine checks in relation to individual conditions
- K9 common medical conditions of old age and their consequences
- K10 the selection and use of equipment for moving an individual to and from a vehicle
- K11 situations when there is the need for the use of blankets
- K12 specific needs of individuals that may arise during their transferal because of the weather (clement and/or inclement)
- K13 procedures for providing or enabling individual escorts who are present during the transfer of individuals
- K14 driver/attendant responsibilities en route
- K15 specific needs of the disabled during transportation
- K16 the situation being presented from the individual whilst remaining aware of their needs and conditions, and also any contra indications
- K17 the documentation required for the transferring or accepting of responsibility for individuals
- K18 the safety procedures regarding the use of wheel chairs/carry chairs and cot stretchers when evacuating individuals to suitable locations for treatment/intervention/care
- K19 the procedures and policies for reporting and requesting assistance
- K20 the code of conduct regarding the confidentiality of information
- K21 handover procedures and policies that occur when transferring or accepting responsibility for individuals
- K22 health and safety issues regarding the legal limits for moving and handling individuals
- K23 health and safety issues regarding the use of seat belts and restraining straps when transporting individuals to suitable locations for treatment/intervention/care

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- K24 legal requirements regarding the movement of individuals with mental health needs to and from a vehicle
- K25 how to interpret and apply legislation to the work being undertaken

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Additional Information

External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: EF3 Transport and logistics

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