SFHGEN79
Coordinate the progress of individuals through care pathways

Overview

This standard is about coordinating the effective management of individuals through care pathways within any health or social care setting or context. Patient pathways are determined by the specific needs of the individual and their condition.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:

P1 the roles and responsibilities of others involved in the delivery of care pathways

P2 adhere to legislation, protocols and guidelines relevant to your role and area of

P3 record, store and share patient documentation and information in line with patient confidentiality and data protection

P4 recognise the boundary of your role and responsibility and the situations that are beyond your competence and authority

P5 identify the resources required for the effective transfer of individuals along care pathways and liaise with colleagues to ensure their availability

P6 coordinate aspects of the care pathway, to achieve the best outcome for the

P7 identify potential problems that can arise as individuals move along the care pathway and identify the actions required to overcome these

P8 identify the prompt and effective action required when there is deviation from the planned pathway

P9 communicate information regarding the individual, their needs and treatment as the individual is transferred to the care of colleagues, other departments or services

P10 contribute to the review of care pathways and update as necessary to ensure efficiency and effectiveness

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Knowledge and understanding

You need to know and understand:

K1   the types of information that need to be shared with others as individuals progress through their care pathways

K2   the nature, sequence and urgency of each part of the care pathway

K3   the reasons for reviewing individuals' priorities and the frequency with which this should be undertaken

K4   the requirements of each stage of the individual's care pathway, and how the number of individuals that access services can be managed and optimised

K5   the care pathway steps and the importance of maintaining individual safety when supporting the operation of care pathways

K6   the importance of effective communication with all involved in the management and delivery of patient pathways

K7   the factors influencing the efficiency and effectiveness of care pathways and how potential problems can be prevented

K8   the resources that are required at each stage of the care pathway

K9   the time individuals spends at each stage of the care pathway, and how to manage this effectively

K10   the policy and procedures for recording information related to the care pathway

K11   the protocols and guidelines for prioritising care and treatment

K12   the information that should be collected as part of the audit processes

K13   current legislation, guidelines, policies and protocols which affect your responsibilities and work practice

K14   the policies and guidance which clarify your scope of practice

K15   the boundaries of your role and the importance of working within your scope of practice

K16   the roles and responsibilities of others involved in the delivery of care pathways

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Additional Information

External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB2 Assessment and care planning to meet health and wellbeing needs

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