

SFHHI17

Facilitate the implementation of systems to meet health information needs



Overview

This standard is about facilitating the implementation of systems to meet the health information needs of staff, patients and the public. The work described here may be carried out on an on-going basis or as a 'one off' piece of work.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:

- P1 ensure that systems are implemented with the appropriate quality assurance, safety processes and end user acceptability in place
- P2 involve stakeholders in considering the implementation, evaluation and benefits realisation of systems
- P3 clearly articulate and categorise necessary adjustments and changes through appropriate governance routes
- P4 respond to any queries and concerns from stakeholders
- P5 systematically evaluate and record risks, and take the appropriate action
- P6 monitor, audit and respond to changes in clinical practice, technological innovation and management policy
- P7 demonstrate the ways in which benefits have been realised
- P8 clearly document the outcomes of review results

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Knowledge and understanding

You need to know and understand:

- K1 the relevant legislation, policies, procedures, codes of practice and guidelines in relation to your work
- K2 the professional codes of ethics relevant to your work, including those of other professions you are working with
- K3 the health and business context for data, information and knowledge requirements
- K4 your organisation's planning cycles and objectives
- K5 the importance and reasons for effective information governance including; confidentiality, consent, data protection, security and privacy
- K6 the different ways in which data, information and knowledge are used in healthcare
- K7 the information systems in your organisation
- K8 current developments in the application of systems relevant to the areas of your work
- K9 the staff responsible for maintaining and developing the technical aspects of health information systems
- K10 the ways in which staff and other users interact with health information systems
- K11 the reasons why there are limitations to what can be achieved with health information systems
- K12 your role in facilitating the implementation and evaluation of systems to meet the health information needs of staff, patients and the public
- K13 the information needs of the stakeholders that will use the systems
- K14 how to conduct an audit of the application of systems in your area of work
- K15 the reasons why it is necessary to monitor, audit and respond to changes in practice, technological innovation and policy during implementation
- K16 how to evaluate and record the risks associated with the systems
- K17 the ways in which quality assurance is achieved when implementing systems
- K18 the principles and application of benefits realisation
- K19 the range of stakeholders that will require an input to your work on systems
- K20 how to involve stakeholders with systems and the processes you can use for this
- K21 how to interpret the needs and manage expectations of stakeholders

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Additional Information

External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: Core 4 Service Improvement

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Developed by	Skills for Health
Version number	1
Date approved	June 2010
Indicative review date	June 2012
Validity	Current
Status	Original
Originating organisation	Skills for Health
Original URN	HI17
Relevant occupations	Health, Public Services and Care; Health Professionals; Healthcare and Related Personal Services
Suite	Health Informatics
Key words	System implementation, facilitate, information, health