

## SFHHP18

Engage and work collaboratively with a range of people and agencies to protect and improve population health and wellbeing



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### Overview

This standard covers working collaboratively with other agencies, organisations and individuals in order to protect and improve health and wellbeing. These agencies and organisations will be independent of your own organisation, but will have some common interests in relation to protecting and improving health and wellbeing. You may work with them in formal partnerships or informally on specific projects.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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### Performance criteria

*You must be able to:*

- P1 promote and make use of opportunities to develop relationships with other agencies and practitioners involved in protecting and improving health and wellbeing
- P2 monitor events and developments to identify opportunities for collaborative working to protect and improve health and wellbeing
- P3 propose realistic and sustainable methods of working collaboratively, emphasising the advantages to the different agencies
- P4 develop and agree practical and effective ways of working and plans for doing so with other agencies and practitioners
- P5 undertake your own part of any plans you have agreed in a responsible and reliable manner, and communicate about progress in timely ways with others
- P6 reinforce improvements and successes achieved by others, and results achieved through collaborative working
- P7 where difficulties and issues arise, tackle them in ways that, wherever possible:
  - P7.1 provide sustainable solutions
  - P7.2
  - P7.3 maintain good relationships between agencies
  - P7.4 recognise the independence and interdependence of the different agencies
- P8 review experiences and opportunities at appropriate times and suggest realistic improvements and developments in collaborative working

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#### Knowledge and understanding

*You need to know and understand:*

- K1 your legal powers and duties, and responsibilities and accountability under organisational policies and protocols
- K2 the importance of working within the limits of your own competence and seeking support and advice when faced with situations outside your competence
- K3 the roles and responsibilities of local health and social care agencies and departments and other agencies at regional and national level
- K4 national and local strategies relating to collaborative working for protecting and improving the health and wellbeing of the population
- K5 the specific legislation, guidelines of good practice, charters and service standards that relate to the work being undertaken
- K6 the principles and benefits of collaborative working and the importance of reaching agreements about roles and responsibilities and arrangements for decision-making
- K7 the importance of involving the community and target groups in collaborative working and in designing effective interventions
- K8 codes of practice and protocols about confidentiality and information sharing between agencies working in partnership
- K9 principles and models of change management relevant to changing organisational practices
- K10 the importance of, and how to achieve, effective communication with a range of individuals and groups in order to protect the population's health and wellbeing
- K11 how the different cultures of different organisations and groups can affect collaborative working
- K12 the ways in which communication can be altered for different needs and contexts and how to respond to differences in the way that people communicate
- K13 the factors which may influence protecting and improving health and wellbeing and its acceptance (such as public opinion, legislation, resource implications, knowledge and practice, and technology)
- K14 specific health and wellbeing issues on which you are seeking collaboration, including the nature, causes and occurrence of hazards; the evidence linking hazards, behaviours and risks; how risks can be assessed, reduced and controlled

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### Additional Information

#### External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB1 Promotion of health and wellbeing and prevention of adverse effects on health and wellbeing

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