Repair or modify spectacles



Overview

This standard is about assessing the suitability for repair or modification, the adjustment and repair of all types of spectacles. Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

Plan the repair or modification

You must be able to:

- P1 confirm that the spectacles are suitable for repair or modification
- P2 clarify whether any guarantee is still in force
- P3 advise the customer when the spectacles cannot be repaired or modified
- P4 identify any faults in spectacles, and record the details accurately
- P5 record relevant information correctly
- P6 obtain the materials and equipment needed to carry out the repair or modification
- P7 maintain the required standards of cleanliness

Carry out the repair or modification

You must be able to:

- P8 identify the handling requirements for spectacle frame materials
- P9 handle spectacles without causing damage
- P10 use relevant equipment and tools, in accordance with the manufacturer's and organisational procedures
- P11 complete the repair or modification, within the agreed timescale
- P12 clean and package the spectacles, in accordance with organisational requirements
- P13 record relevant information correctly
- P14 carry out your work safely
- P15 maintain the required standards of cleanliness

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Knowledge and understanding

Plan the repair or modification

You need to know and understand:

- K1 why some spectacles can be repaired or modified, whilst others cannot
- K2 how guarantees apply to the repair of spectacles
- K3 legal, statutory and organisational requirements that apply to the repair of spectacles (e.g. safety spectacles)
- K4 your level of responsibility and competence
- K5 the documentation to be completed
- K6 the required standards of cleanliness, and how to maintain them

Carry out the repair or modification

You need to know and understand:

- K7 the requirements of the repair or modification
- K8 how to interpret work instructions
- K9 how to check that equipment is in safe working order
- K10 how to operate the equipment correctly
- K11 the importance of following organisational and manufacturer's instructions
- K12 the characteristics of different types of frame materials
- K13 the procedure to follow if damage occurs during the repair or modification
- K14 the effects that adjustments may have on optical performance
- K15 how to handle materials without causing damage
- K16 your level of responsibility and competence
- K17 the documentation to be completed
- K18 your responsibilities under the Health and Safety at Work Act, and the implications of non-compliance
- K19 the importance of working hygienically
- K20 the required standards of cleanliness, and how to maintain them

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Additional Information

External links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB9 Equipment and devices to meet health and wellbeing needs

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