Work in partnership with others to monitor and review strategies for improving health and wellbeing

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Overview

This standard covers working in partnership with others to monitor and review strategies for improving health and wellbeing at a macro level, whether this be national, regional or local.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:	P1	agree indicators of effectiveness and conditions for success with communities and other relevant agencies
	P2	agree cost-effective and realistic plans for evaluation with communities and other relevant agencies and those contributing to evaluation activities
	P3	define the nature and sources of information required to monitor and evaluate strategies
	P4	establish effective systems for collecting, processing and interpreting information and agreeing responsibilities for evaluation activities
	P5	collect sufficient information to facilitate valid and reliable evaluation across a wide range of outcomes and inputs
	P6	structure and analyse information in a manner that allows valid and reliable conclusions to be drawn
	P7	produce accurate and justifiable interpretations of the benefits and drawbacks of the strategies
	P8	evaluate strategies for their effectiveness in meeting identified priorities and
	P9	communicate the results of the review and evaluation to communities and other relevant agencies at a time when they are able to make use of it
	P10	clarify concerns regarding the availability of resources and their impact on meeting the concerns of communities and address them to those who need to know and may act upon them
	P11	disseminate achievements and lessons learnt effectively to all involved to maintain commitment and target improvements
	P12	recognise achievements in a way that is appropriate to those concerned, the nature of the achievement and the overall context
	P13	document strategy development and evaluation in a form that is capable of informing future developments
	P14	use evaluation outcomes to improve the strategies and future strategy development

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Knowledge and understanding

You need to know and understand:

- K1 the social construction of health and illness and how this affects people's perceptions
- K2 the kinds of misinformation which people receive about health and wellbeing and how this can be counteracted
- K3 stressors to health and wellbeing: biological; chemical; physical; social; psychosocial
- K4 health needs which may remain hidden, why needs related to health and wellbeing may not be known (e.g. domestic violence)
- K5 inequality and discrimination and their impact on health and wellbeing; and how to recognise and address inequality and discrimination in the context of Human Rights legislation
- K6 how to apply effective communication skills including: how to respond to differences in the way that people communicate; the ways in which communication can be altered for different needs and contexts; barriers to cross cultural communication and ways of overcoming them; how to organise and provide appropriate translation and interpreting services
- K7 the application of negotiation and influencing skills
- K8 how to evaluate the relative priorities of different stakeholders
- K9 the principles of community development; models of community development including both top-down approaches and community action approaches, and how these have been put into practice by others
- K10 the methods for managing the dynamics of groups and of resolving conflict between individuals and groups
- K11 the means and range of strategic options which are available for improving health and wellbeing
- K12 the criteria by which the quality of strategy implementation can be evaluated and the meaning of each of the criteria
- K13 the value of different perspectives in evaluation and how they can be encouraged
- K14 different forms of evaluation, and when and where they are appropriate
- K15 how to implement different forms of evaluation validly and reliably
- K16 the difficulty of making causal relationships between strategies for improving health and wellbeing and the outcomes of approaches, and when this can be done
- K17 the other intervening factors which may counteract or support health improvement and how these can be quantified
- K18 the time lags which there may be between interventions and changes in health and wellbeing
- K19 the ways in which improving health and wellbeing are evidenced and how strategies can be evaluated against these indicators

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- K20 methods of presenting and preparing reports for decision making
- K21 the specific legislation, guidelines of good practice, charters and service standards that relate to the work being undertaken and the impact of these on the work
- K22 the services, policies and priorities of the worker's agency and how it relates to other agencies in the sector
- K23 the data storage and retrieval systems used by agencies working in health improvement
- K24 codes of practice and protocols about confidentiality and information sharing between agencies working in partnership
- K25 own role and responsibilities and from whom assistance and advice should be sought if necessary
- K26 how to apply the principles of equality, diversity and anti-discriminatory practice to work
- K27 how to develop one's own competence and skills in line with changes in knowledge and practice; how the worker's area and scope of practice are changing, the evidence which is available on the work and the implications of this for their own skill and knowledge base how the worker has maintained their knowledge, skills and competence

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Additional Information

External Links This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB1 Promotion of health and wellbeing and prevention of adverse effects on health and wellbeing Level: 4

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