
Overview

This standard is an important part of donor co-ordination in that it seeks to reinforce effective contributions to donation and to strengthen commitment to the practice. It entails thanking healthcare practitioners and others in a way that refers to their particular contributions, avoiding bland, ungrounded thanks.

Users of this standard will need to ensure that practice reflects up to date information and policies.

SFHRenDD20

Inform participants of the outcomes of donation

Performance criteria

You must be able to:

- P1 provide feedback to healthcare practitioners and others who contributed in some way to the donation within two weeks of the donation (e.g. the retrieval team, local staff, coroners, paramedics, police, fire service)
- P2 thank them on behalf of specific people or authorities (e.g. relatives, the transplant coordinators)
- P3 be specific about the value of each person's particular intervention (e.g. identifying a potential donor, providing support for relatives, conveying to relatives the donor's last words, contributing to the achievement of targets for donations)
- P4 describe the outcome of their efforts on the lives of recipients and donor families alike
- P5 provide information at a level of detail likely to satisfy each person's interest and respond to further enquiries (e.g. for healthcare professionals the outcome of all organs/tissue that have been removed)
- P6 positively reinforce behaviour and actions that will make donations more likely in the future (e.g. by encouragement, by reference to local targets for donation, by comparison with other units)
- P7 discuss difficulties that individuals have had with decisions or stages of the donation process and provide them with a rationale and a clear pathway for future instances
- P8 help healthcare practitioners and others understand their own feelings towards the donation process and its outcomes, with a focus on strengthening a commitment to donation (e.g. when the outcomes are disappointing)

Knowledge and understanding

You need to know and understand:

- K1 risks and benefits of transplantation (e.g. enhanced life prospects and lifestyle, side effects of immunosuppression, rejection, psychological issues)
- K2 the legal frameworks used to protect organ donors, their families and the recipients
- K3 legal, ethical and consent issues for organ and tissue donation for transplantation and research
- K4 issues of maintenance of patient confidentiality in the critical care and donation contexts
- K5 evidence of beliefs about donation and transplantation among informed and uninformed religious and cultural groups (e.g. typical mistaken beliefs that a religion opposes transplantation, religious pronouncements such as Muslim fatwa in favour of transplantation)
- K6 beliefs about death and dying
- K7 roles of other members of the multidisciplinary team
- K8 how to adapt communication styles in ways which are appropriate to different people (e.g. culture, language or special needs)
- K9 the importance of establishing rapport and how to do so
- K10 the religious beliefs of different cultures
- K11 the effects of different cultures and religions on care management
- K12 the principles of evidence-based practice, and how to apply them
- K13 how to explain difficult subjects in an emotional context

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Additional Information

External links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: Core 1 Communication

SFHRenDD20

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Developed by	Skills for Health
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