Review with patients whether dialysis arrangements are working



Overview

This standard is about reviewing with renal dialysis patients who are using haemodialysis or PD/CAPD away from the immediate support of the renal unit, usually at home. Support is given as part of an overall plan of care agreed by the patient and practitioners as equals within the care team, and is seen as drawing on the resources of primary, secondary and community teams as well as the renal multidisciplinary team.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Performance criteria

You must be able to:

- P1 find out from the patient and/or carer their view of how they are progressing with the dialysis and dialysis arrangements
- P2 identify with the patient their current goals and expectations for how dialysis should fit their life
- P3 identify obstacles to the patient's goals and aspirations in dialysis arrangements
- P4 evaluate the strengths and limitations of the arrangements and any risks that have to be managed
- P5 review the effectiveness of the patient's dialysis regime and whether it is impaired or enhanced by the current arrangements
- P6 review and evaluate the patient's safety with regard to infection control using locally established criteria
- P7 agree compromises that the patient may wish to make between dialysis and lifestyle and identify the implications for the plan of care
- P8 discuss with the patient and carer what changes in arrangements, dialysis regime, support and information will enable the patient to continue dialysing independently (e.g. arrangements to deal with unplanned events and emergencies)
- P9 assess options and decide with the patient which changes will be made in arrangements for dialysis
- P10 assess and report the learning and development needs of the people performing the dialysis treatments
- P11 review with the patient whether teams are respecting their needs, goals, aspirations and expectations
- P12 work with other members of the team to negotiate and agree any changes to the care plan
- P13 agree the methods and timescales for review and evaluation with the patient, carer and others

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Knowledge and understanding

You need to know and understand:

- K1 recognition and methods of disposal of hazardous and non-hazardous waste, including legal and organisational requirements for handling hazardous materials(eg COSHH, Environmental Protection Act, role of local authorities)
- K2 how infection is spread and how its spread may be limited (e.g. through safe transfer of equipment and effective hand-cleaning)
- K3 the nature of renal failure and the function of renal replacement therapy
- K4 the operation of dialysis machines and the characteristics of different machines
- K5 how haemodialysis works for the patient and how its effectiveness is measured
- K6 what equipment and materials are needed by patients who carry out dialysis at home
- K7 the common problems with equipment and materials that patients may encounter and how they should deal with them
- K8 the nature and significance of parameters of different care plans (e.g. machine set-up, frequency, rate, duration) and how circumstances may allow or require these to be varied
- K9 how patients may respond before, during and after dialysis and why (e.g. physical and emotional changes), and what significant responses should be recorded
- K10 conditions required for effective and safe dialysis and the reasons for these (e.g. safe, treated water supply, good hygiene and infection control in relation to equipment and material, self, patient, visitors)
- K11 cleaning and maintenance routines that patients and carers should use, and precautions they should take (e.g. when using hazardous cleaning materials)
- K12 the storage requirements for dialysis equipment and materials and how patients can achieve appropriate storage conditions at home
- K13 hazardous and non-hazardous waste and how it can be disposed of safely
- K14 the type of reassurance and support which different patients may need and why
- K15 how to identify and respond to the concerns which patients may have regarding dialysis and the way in which it affects their lives
- K16 the effects of dependence and independence on the patient, carers and the provision of the service
- K17 how to give feedback to the patient on the progress of dialysis (e.g. positive first, what to do differently second)
- K18 practical home arrangements (e.g. provision of a room suitable for dialysing that can be kept hygienic, storage for consumables, organising

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- water supply, quality restoration of service arrangements, electricity supplies)
- K19 how the patient can adapt the treatment to their personal needs and lifestyle without excessively compromising the treatment
- K20 the role and capability of local primary, community and multidisciplinary teams
- K21 ways of contacting teams available to specific patients
- K22 preferences of individual patients (e.g. in the way they like to be supported, how much of the procedure they take charge of themselves)
- K23 nationally recommended criteria to identify patients suitable for home haemodialysis and additional criteria applied related to technical and care support available locally (e.g. NICE guidelines)
- K24 organisational policy and procedure for dealing with emergency calls from patients and carers
- K25 conditions required for effective and safe dialysis and the reasons for these (e.g. safe, treated water supply, good hygiene and infection control in relation to equipment and material, self, patient, visitors)
- K26 the effect of legislation on safe disposal routines (e.g. the Environmental Protection Act)
- K27 the roles of local health authorities and councils in disposal of waste
- K28 how to ask open-ended questions, listen carefully and summarise back
- K29 methods of communicating sensitive information to individuals
- K30 how to providing individuals with opportunities to ask questions and increase their
- K31 how to adapt communication styles in ways which are appropriate to different people (e.g. culture, language, or special needs)
- K32 how to identify how the individual wishes to be addressed and communicated with
- K33 how to highlight the individual's abilities in a positive way
- K34 how to give advice and information in a manner, and at a level and pace appropriate for the individual patient and carer
- K35 how information obtained from individuals should be recorded and stored
- K36 how to obtain full and accurate information about individuals
- K37 recording of agreements and other communications within and between primary, community and renal multidisciplinary teams
- K38 how to treat individuals fairly
- K39 the effects of culture, religious beliefs, age and disability on individual communication styles
- K40 the different features services must have to meet people's gender, culture, language or other needs

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Additional Information

External links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB2 Assessment and care planning to meet people's health and wellbeing needs

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Developed by	Skills for Health
Version number	1
Date approved	June 2010
Indicative review date	June 2012
Validity	Current
Status	Original
Originating organisation	Skills for Health
Original URN	RenRL4
Relevant occupations	Health, Public Services and Care; Health Professionals; Healthcare and Related Personal Services
Suite	Renal
Key words	kidney, kidneys, donation, diabetes, donor, renal, transplant