

# SFHSS21

## Clean toilets and washrooms manually



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### Overview

This standard is about cleaning toilets and washrooms using manual equipment only. You must choose the correct cleaning agents and equipment for each task, and clean fixtures and fittings in an order least likely to spread infection. This standard also covers replacing items such as toilet paper and towels, and the removal of waste to the correct collection point.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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### Performance criteria

*You must be able to:*

- P1 follow any special procedures for entering the toilets and washrooms
- P2 make sure that there is enough ventilation in the area while you are cleaning
- P3 follow any relevant codes of practice to make sure you protect yourself and others throughout the process
- P4 choose equipment and cleaning agents that are suitable for the surface and the dirt being removed
- P5 use the right equipment and colour coded cloths for the area you are cleaning
- P6 mix and apply cleaning agents according to the manufacturer's instructions
- P7 clean the fixtures and fittings in an order that is least likely to spread infection
- P8 leave the waste outlets and overflows free from dirt and debris
- P9 leave the fixtures and fittings clean and free of smears
- P10 dispose of slurry correctly
- P11 report any faults and problems that you notice to the appropriate person
- P12 check that holders contain the correct amount of consumables
- P13 follow the manufacturer's instructions correctly when refilling or replacing items
- P14 leave the items that have to be collected in the right place
- P15 take waste materials safely to the correct collection point
- P16 make sure the area has the right amount of consumables when you have finished
- P17 report faults and problems to the appropriate person

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### Knowledge and understanding

*You need to know and understand:*

- K1 the importance of preparing correctly before cleaning toilets and washrooms, and what may happen if you do not
- K2 to whom you should report faults and problems
- K3 why it is important to follow manufacturer's instructions and what could happen if you do not
- K4 why it is important to make sure there is enough ventilation in the area being cleaned
- K5 how you would protect yourself and others throughout the cleaning process and why these measures are important before, during and after cleaning
- K6 what colour coding means
- K7 why you must use the correct equipment and colour coded cloths
- K8 how to clean sanitary items in an order that is least likely to encourage the spread of infection
- K9 the dangers of sharps and other drug related litter and how to deal with these correctly
- K10 why you should check to make sure that holders contain the correct amount of consumables
- K11 the types of faults and problems that you are likely to find in these areas and how to deal with them

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### Additional Information

#### External Links

This standard links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: EF2 Environments and Buildings

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<b>Relevant occupations</b>	Health, Public Services and Care; Health and Social Care; Managers and Senior Officials; Associate Professionals and Technical Occupations; Health and Social Services Officers; Health Associate Professionals; Personal Service Occupations; Healthcare and Related Personal Services
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