
Overview

This standard covers assessing a number of individuals to determine the priority order for treatment and/or care. This standard does not address prioritising the multiple interventions that may be required by a single individual.

Users of this standard will need to ensure that practice reflects up to date information and policies.

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Prioritise individuals for treatment and care

Performance criteria

You must be able to:

- P1 adhere to legislation, protocols and guidelines during the assessment and prioritising process
- P2 recognise the boundary of your role and responsibility and the situations that are beyond your competence and authority
- P3 communicate with the individual at a pace and level appropriate to their
- P4 ensure where possible that individuals have given consent to the assessment or ensure that consent has been obtained where the individual is not able to give consent
- P5 assess individuals to determine what further treatment and care they require and who should take priority
- P6 obtain patient notes and other relevant materials and documentation, where appropriate, to inform the prioritisation of individuals and ascertain that the patient details refer directly to the individual
- P7 identify the most appropriate professionals and/or services to meet the needs of individuals and determine their availability. In cases where treatment and care is required from more than one professional/service, prioritise according to their needs
- P8 ensure that individuals are transferred or referred to other professionals and/or services as required
- P9 be alert to changes in the condition of individuals and the availability of professionals/services and reprioritise to ensure optimum service delivery
- P10 ensure that the individual and significant others are fully informed about the assessment process and any further treatment and care required
- P11 respect the privacy, dignity and confidentiality of the individual
- P12 maintain timely, accurate, complete and legible records in accordance with local policies and procedures

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Knowledge and understanding

You need to know and understand:

- K1 your responsibilities under the current European and national legislation, national guidelines and local policies and protocols in relation to:
 - K1.1 prioritising treatment and care
 - K1.2 your scope of practice
 - K1.3 scheme of delegation
 - K1.4 confidentiality
 - K1.5 consent
- K2 the roles and responsibilities of other team members and the impact these have on the prioritisation of individuals for treatment and care
- K3 the importance of maintaining confidentiality
- K4 how to communicate with the individual at a pace and level appropriate to their
- K5 the importance of keeping the individual informed at all times
- K6 the range of professionals/services engaged in providing treatment and care and how to gauge their appropriateness in meeting the needs of the individual
- K7 the health and social care network and directory of services
- K8 the importance of recording information clearly, accurately and in a systematic manner
- K9 the arrangements, procedures and protocols for the transfer of individuals between health care providers
- K10 the procedures and protocols for assessing individuals and prioritising care
- K11 the information required by the professionals/services providing treatment and care

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Additional Information

External links

This standard has indicative links with the following dimension within the NHS Knowledge and Skills Framework (October 2004):

Dimension: HWB6 Assessment and Treatment Planning

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Developed by	Skills for Health
Version number	1
Date approved	June 2010
Indicative review date	June 2012
Validity	Current
Status	Original
Originating organisation	Skills for Health
Original URN	TEL1
Relevant occupations	Health, Public Services and Care; Health Professionals; Healthcare and Related Personal Services
Suite	Teleadvice
Key words	prioritise; assessment; transfer; treatment, care, telephone advice, emergency