

Address problems identified with community safety and social inclusion

Overview

This standard is about planning, implementing and evaluating action targeted to address problems with community safety and social inclusion that have been identified through community safety audits, and through consultation with local communities.

The problems which might be addressed include the incidence of crime, disorder and anti-social behaviour, the fear of crime and the extent of unreported crime. It may also address other safety hazards such as fire safety, and road safety, as well as taking into account social exclusion indicators, including the number of school exclusions.

You will need to be able to work with relevant parties, from within your own organisation, from organisations working in partnership with your organisation, and representatives from the community concerned and the wider community. The wider community includes multi-agency groups and partnerships, statutory agencies, voluntary sector agencies, commercial sector agencies, health care organisations, formal and informal leaders within the community, community groups, and those not involved in established community groups. You will need to be able to use social methods, environmental methods and rule enforcement methods.

There are three elements

1. Plan action designed to address identified problems with community safety and social inclusion
2. Coordinate the implementation of action plans to address identified problems with community safety and social inclusion
3. Evaluate action designed to address identified problems with community safety and social inclusion

Target group

This standard is applicable to those who work in statutory and non-statutory agencies to improve community safety and social inclusion, and to support implementation of action plans.

It involves those working daily on the implementation of action plans, including community members supporting implementation, those with line management responsibilities for implementation, those who steer the implementation of action plans, and those with service level agreements or other arrangements for delivering specific human and financial resources.

Address problems identified with community safety and social inclusion

Performance criteria

You must be able to:

Plan action designed to address identified problems with community safety and social inclusion

1. analyse information from community safety audits, community consultation and from research undertaken by others to determine the problems that need to be addressed
2. use the information available to assess the nature, location and seriousness of the problems that need to be addressed, identifying any social and environmental factors which may be contributing to causing the problems
3. identify methods of effective practice for addressing priorities, and use these to develop baseline information, including the cost effectiveness of different options
4. discuss the nature, location and seriousness of the problems that need to be addressed with relevant parties
5. agree with relevant parties the priorities for action, and appraise together a range of options to address these priorities, undertaking a cost benefit analysis of each option
6. select with relevant parties those options which best address the agreed priorities, and are the most effective use of human and financial resources
7. clarify the approaches for delivering the agreed options with relevant parties
8. develop an action plan and its content in line with organisational procedures

Coordinate the implementation of action plans to address identified problems with community safety and social inclusion

9. use formal and informal methods of co-ordination to implement action plans, that are appropriate to the nature of the plans and the people involved in implementing them
10. encourage those involved in the action plan to take ownership of their actions, and support them to achieve its objectives
11. communicate with those involved in the implementation in line with agreed protocols
12. encourage those involved in implementing the action to involve the wider community and include their interests whenever possible
13. support and encourage other workers to build similar development approaches into their own work
14. monitor the management of resources and take appropriate action when there are problems
15. make explicit any conflicts of interest, and offer ideas as to how they can be dealt with
16. offer appropriate acknowledgements to those involved in relation to their

achievements in implementing the action plan

Evaluate action designed to address identified problems with community safety and social inclusion

17. gather information on the process and outcomes of the implementation of the action plan, and collate it in a form which facilitates evaluation

18. offer others involved in the implementation of the action plan the appropriate level and forms of support so that they can evaluate outputs, outcomes and processes systematically

19. reach agreement with all those involved about any changes which need to be made to the action plan, supporting them to consider the impact of such changes on the nature of their involvement

20. present an evaluation of the implementation of the action plan against its agreed aims, objectives, methods and content, including the views and feedback from all those involved

21. maintain records in line with organisational requirements and forward these promptly to the relevant parties where required

22. promote the outcomes of the evaluation using methods which support future implementation of action plans and contribute to the continuing development of good practice

Address problems identified with community safety and social inclusion

Knowledge and understanding

You need to know and understand:

Legislative, regulatory and organisational requirements

1. legal and organisational requirements which relate to community safety and social inclusion, and their impact for your area of operations
2. legislation, policies and procedures relating to data protection, health and safety, diversity and their impact for your area of operations
3. the role of your organisation and its services, and the services which it provides in implementing action plans to address problems identified with community safety and social inclusion
4. organisational policy and procedures regarding confidentiality of information and the disclosure of information to third parties, and the specific circumstances under which disclosure may be made
5. the limits of your authority and responsibility, and the actions to take if these are exceeded

Working with communities and community members

6. the profile of your local area, including its:
 - 6.1 communities
 - 6.2 structures and amenities
 - 6.3 community groups including those 'hard to reach' communities
7. the social and environmental factors which contribute to social exclusion
8. the particular needs of individuals who may be socially excluded or stigmatised
9. why social justice is important to working effectively with socially excluded individuals, groups and communities
10. the meaning of 'hard to reach' groups as it applies to the area with which you are concerned
11. why it is important to involve such groups in all community consultation and community-based action
12. the impact of crime on victims and their families and their right to protection, recognition, respect, information and confidentiality
13. direct and indirect victimisation
14. the meaning and implications of repeat victimisation for community safety practice
15. methods for determining the financial and social costs of crime and anti-social behaviour and for analysing and illustrating the cost benefits of community safety action
16. the kinds of misinformation which people receive about crime and anti-

Address problems identified with community safety and social inclusion

social behaviour and how this can be counteracted

17. why it is important that action to address crime and anti-social behaviour is in proportion to the scale and seriousness of the problem, including potential problems that may arise

18. the services, policies and priorities of community safety partnerships and their members

19. the relationship between community safety partnership strategies and the strategies of other multi-agency partnerships

20. how to strengthen these links in order to provide coherent services to communities

21. the services, policies and priorities of your agency and how it relates to other agencies in the community justice sector

22. methods for managing resources effectively

23. methods for determining the costs of planned community safety action

24. methods for assessing available human and financial resources

25. methods for building budgets to meet the costs of planned work

26. sources of available funding and how to access them

27. why it is important to incorporate community capacity building within resource allocation and funding bids

28. methods for planning and monitoring progression of work

29. the reasoning processes used in determining your approach and methodology

30. how to apply the principles of equality, diversity and anti-discriminatory practice to your work

31. what is evidence-based practice

32. why it is important to use evidence from research about what is effective

33. methods for monitoring and evaluating practice

34. why it is important to share information about successes and failures

Address problems identified with community safety and social inclusion

Developed by	Skills for Justice
Version Number	3
Date Approved	August 2015
Indicative Review Date	July 2020
Validity	Current
Status	Original
Originating Organisation	Skills for Justice
Original URN	SFJBA12
Relevant Occupations	Public Service and Other Associate Professionals; Public Services; Community justice workers
Suite	Community Justice
Keywords	Community safety; crime prevention; crime reduction; community; transforming rehabilitation