

SFJ BA15

Engage with other agencies to develop networks aimed at identifying those at risk of offending



Overview

This standard is about the strategic evaluation of existing networks and procedures aimed at the prevention of anti-social behaviour and offending. It covers the identification of where networks and procedures might be enhanced. This standard also covers taking action to build the engagement with relevant agencies and members of the community.

There are two elements

- 1 Review and develop networks and procedures
- 2 Engage with agencies and communities

Target group

This standard is applicable to those with responsibility for ensuring that effective networks and procedures are in place and that resources are focused effectively towards preventing anti-social behaviour and offending.

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Performance criteria

Review and develop networks and procedures

You must be able to:

- P1 identify local agencies and members/representatives of the community that your organisation needs to work with to identify the neighbourhoods and individuals at risk of anti-social behaviour/offending
- P2 assess the effectiveness of your organisation's existing contact with relevant agencies, including:
 - P2.1 the level of cooperation
 - P2.2 the appropriateness of your organisation's network membership
 - P2.3 whether this is fit for purpose
- P3 review the relevance of agency information and intelligence and how this may enhance risk and behaviour management processes
- P4 develop and agree with colleagues actions to enhance the working relationship with identified agencies and communities
- P5 agree a schedule and responsibilities for undertaking the actions
- P6 identify and agree key performance indicators to measure the effectiveness of network relationships
- P7 identify and agree methods for monitoring and evaluating the success of agreed actions towards developing effective network relationships
- P8 take personal responsibility for making things happen within your area of responsibility

Engage with agencies and communities

You must be able to:

- P9 identify other agencies' aims and objectives relevant to your organisation's goals of reducing the risks of anti-social behaviour and offending
- P10 establish and agree with relevant agencies the benefits of a common and coordinated approach to manage the risk of anti-social behaviour and offending
- P11 liaise with relevant agencies to develop and agree common aims and approaches
- P12 balance the needs and expectations of other agencies and win their support
- P13 recognise and utilise the skills and expertise of other professionals when needed
- P14 identify the information needs from your organisation by other agencies
- P15 share appropriate information to those who need it within other agencies, ensuring that key aspects are identified clearly
- P16 take the appropriate action to challenge other agencies where they do not cooperate in providing information required by your organisation
- P17 maintain confidentiality according to regulatory and organisational requirements

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- P18 cooperate fully and promote cooperation amongst others by example
- P19 honour commitments made to representatives in other agencies
- P20 promote the value of engaging with other agencies in preventing anti-social behaviour and offending

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Knowledge and understanding

You need to know and understand:

Review and develop networks and procedures

- K1 legal, regulatory and associated guidelines addressing the prevention of anti-social behaviour/offending, including:
 - K1.1 their local, social and political context
 - K1.2 their impact upon developing networks and procedures
 - K1.3 their effect upon the establishment of priorities
- K2 the agencies and representatives within your community including:
 - K2.1 who can provide information upon possible causes of challenging behaviour
 - K2.2 who might have an input towards assessing the risks of anti-social behaviour/offending
 - K2.3 who to contact within these when considering both strategic and operational issues of relevance
 - K2.4 the agency structures
- K3 the importance of effective networks, and of long and medium-term planning in maintaining effective contacts
- K4 how to delegate responsibilities and allocate resources when building networks

Engage with agencies

You need to know and understand:

- K5 the aims and objectives of the principal agencies within your community relevant to addressing anti-social behaviour and the risk of offending
- K6 the importance of taking into account, and being seen to take into account, the views of other agencies and community representatives, particularly in relation to their priorities in relation to working with children and young people
- K7 the reasons why there may be conflicts and misunderstandings between different agencies, for example, regarding which activities are the most important
- K8 how to challenge agencies which do not cooperate with your organisation
- K9 why it is important to identify key stakeholders within the different agencies
- K10 principles of effective communication and how to apply them to communicate effectively with different agencies and communities
- K11 what information is appropriate to provide to different agencies and communities
- K12 the specific legislation and guidelines of good practice which relate to the work being undertaken and the impact of this on your work
- K13 the circumstances and the correct procedure to follow when it is statutorily necessary to share information with other agencies

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K14 the nature, extent and boundaries of your work role and its relationship to others

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