
Overview

This standard is about determining strategic priorities upon which your organisation's resources for addressing domestic violence and abuse are to be focused. It includes developing, implementing and managing associated strategic plans for the delivery of relevant services.

It is recognised that abuse can occur without physical violence, yet can be equally damaging to those affected. Throughout this standard, where the term 'abuse' is used it is taken to include instances also involving physical violence.

Domestic abuse is frequently perceived as a gendered crime perpetrated by men against women; however this standard is intended for practitioners who support those experiencing domestic violence within any intimate or family relationship, regardless of their social background, age, gender, religion, sexuality or ethnicity.

For the purposes of this standard, 'community' may refer to areas of practice, constituencies, geographical areas, service users or different groups of victims and survivors.

In some organisations, the terms 'victim' and 'survivor' may be used individually or interchangeably.

Performance

criteria

- You must be able to:
- P1 gather current information about local and national trends and developments regarding domestic violence and abuse which can inform your organisation's strategy
 - P2 monitor your organisation's strategy and procedures for addressing domestic violence and abuse against intended aims and objectives to identify it is fit for purpose
 - P3 inform others when you identify opportunities to improve your organisation's practices, policies and procedures for addressing domestic violence and abuse
 - P4 identify requirements for further evaluation into specific aspects of strategy and procedures in line with organisational requirements
 - P5 identify changes needed in policies, plans and activities which enhance the information and support services of your organisation
 - P6 share issues about the implementation of strategy and procedures for addressing domestic violence and abuse with relevant others using appropriate methods
 - P7 develop recommendations for improving strategy and procedures which are underpinned by evidence
 - P8 present justified recommendations for enhancing strategy and provision to others based on evidence, including the benefits these will bring
 - P9 provide information to others in line with organisational requirements and objectives

Knowledge and understanding

Legislative, regulatory and organisational requirements

You need to know and understand:

- K1 legal and organisational requirements for the provision of services to victims and survivors of domestic violence and abuse, and their impact for your area of operations
- K2 relevant legislation applicable to your area of work
- K3 relevant others you may need to work with including:
 - K3.1 agencies and organisations
 - K3.2 colleagues
 - K3.3 community representatives
 - K3.4 service users
 - K3.5 stakeholders
 - K3.6 victims and survivors
- K4 your organisation's role, remit, services and objectives for addressing domestic violence and abuse
- K5 the role of other agencies and organisations who provide services to addressing domestic and sexual violence and abuse
- K6 how the services of other agencies and organisations relate to those provided by your own organisation

Key, general requirements for addressing domestic violence and abuse

You need to know and understand:

- K7 what constitutes domestic violence and abuse, and its prevalence in your local community
- K8 signs of abuse and methods used by abusers to gain power and control
- K9 the impact upon all of those affected by domestic violence and abuse, including victims and survivors; and children and dependants
- K10 types of information and support sought by those affected by domestic and sexual violence and abuse
- K11 sources of information and support available to those affected by domestic and sexual violence and abuse

Requirements for influencing and supporting strategy

You need to know
and understand:

- K12 sources of information about trends and developments in domestic violence and abuse
- K13 national and local initiatives and their impact on services towards addressing domestic violence and abuse in the community
- K14 your organisation's current policies, strategies and procedures including those for providing information and services
- K15 the principles which underpin policy and strategy development and how to apply these
- K16 the importance of evidence based decisions and changes
- K17 the process and purpose of policy development
- K18 factors and priorities which can influence the development, acceptance and implementation of policies
- K19 different aspects which need to be developed in policies and associated strategies
- K20 methods and techniques for forecasting trends and developments
- K21 factors which affect policies and strategies which address domestic and sexual violence and abuse
- K22 methods to analyse relevant information
- K23 how to assess implications to inform for future direction
- K24 relevant individuals and groups in the community who have a stake in the development of policy and strategy relating to domestic and sexual violence and abuse
- K25 different views that different stakeholders in the community may have
- K26 the importance and purpose of involving the community in addressing domestic violence and abuse and how to do so
- K27 the importance of providing support and services to victims and survivors including 'hard to reach' groups
- K28 methods for engaging with victims, survivors and hard to reach groups
- K29 methods and techniques for influencing others
- K30 common issues which people and agencies are likely to experience when they are seeking to implement new strategies
- K31 how issues can be used to help develop solutions and move practice forward

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