SFJCJBA8
Contribute to the development of priorities and objectives for promoting community justice and social inclusion

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Overview

This standard is about the development and agreement of priorities and objectives to promote community justice and social inclusion. It involves the identification of changes and trends in community safety and community justice, and the evaluation of different ways of meeting the identified changes and trends. It entails the use of a range of consultation methods, including focus groups, briefing and debriefing events, questionnaires, group discussions and meetings, and community development forums.

Community justice and social inclusion may be promoted by creating healthy environments and practices, awareness raising, and community action projects delivered through community provision and self-help groups. They may also be promoted through the work of statutory sector services, voluntary sector services, and other services which affect community safety and community justice, such as transport, housing, education.

The range of stakeholders is likely to include other workers in your organisation, workers in other organisations, inter-agency forums, the population under consideration and politicians.

The term `community' has been used to mean a set of people who are united either by a common geographical location or by a common interest or aspect, such as their work, gender or a disability. These might include groups and organisations, for example, business communities, young people, minority ethnic groups, lesbian and gay people.

There are two elements
1   Contribute to the development of priorities for promoting community justice and social inclusion
2   Contribute to the development of objectives to promote community justice and social inclusion

Target Group
This standard is applicable to those who have responsibility for the development of priorities and objectives to promote community justice and social inclusion, primarily at regional or local level.

SFJCJBA8

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Contribute to the development of priorities for promoting community justice and social inclusion

You must be able to:

P1 identify potential means of promoting community justice and social inclusion in the identified population

P2 identify and evaluate emerging trends and developments, and prioritise accordingly

P3 identify and explore the opportunities and constraints which will affect the feasibility of different ways of promoting community justice and social inclusion, including their inter-relationships

P4 identify ways in which available resources could best be allocated to meet the identified concerns of the population, including their particular needs and characteristics

P5 ensure that you meet the requirements in relation to current practice when addressing the concerns and needs of all of the identified population

P6 justify your reasoning for preferences with evidence of effectiveness

P7 develop draft priorities to promote community justice and social inclusion for the population, confirming that these are feasible and realistic, and include all relevant information

P8 use consultation processes to identify the views of all stakeholders in relation to identifying their priorities for promoting community justice and social inclusion

P9 use the information gained from stakeholders to determine additional valid and reliable information to review the development of priorities

P10 discuss the aims and content of priorities with stakeholders

P11 recommend priorities which are most likely to meet the identified aims for promoting community justice and social inclusion

P12 communicate information to stakeholders promptly in relation to the finalised priorities

Contribute to the development of objectives to promote community justice and social inclusion

You must be able to:

P13 identify accurately stakeholders who may be willing to be involved in the objective setting process, in a manner which encourages their involvement and highlights the benefits of joint working

P14 help to implement effective consultation methods that will generate sufficient information for setting objectives

P15 work closely with stakeholders in order to identify their concerns and objectives in relation to promoting community justice and social inclusion

P16 use the information gained from stakeholders to determine the content and structure of objectives to meet the concerns of the population, and

clarify the value of each objective

P17 set objectives which are clear and achievable, and which contain criteria to evaluate the processes and outcomes

P18 negotiate and discuss with others to appraise the draft objectives with those who might be involved, and refine them in the light of their feedback

P19 evaluate the agreed objectives to confirm that they meet targets and priorities, and are consistent with known trends and developments

P20 maintain accurate and up to date records, in line with your organisation's requirements

P21 communicate the agreed objectives to the appropriate people, in line with your organisation's procedures

SFJCJBA8

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Knowledge and understanding

Legislative, regulatory and organisational requirements

You need to know and understand:

K1   legal and organisational requirements which relate to community justice and social inclusion, and their impact for your area of operations

K2   legislation, policies and procedures relating to data protection, health and safety, diversity and their impact for your area of operations

K3   the role of your organisation and its services, and the services which it provides in the development of priorities and objectives for promoting community justice and social inclusion

K4   the organisation's policy and procedures regarding confidentiality of information and the disclosure of information to third parties, and the specific circumstances under which disclosure may be made

K5   the limits of your authority and responsibility, and the actions to take if these are exceeded

Working within the community justice sector

You need to know and understand:

K6   methods and strategies for promoting community justice and social inclusion which have been carried out by others and the strengths and weaknesses of different approaches

K7   the nature of the community safety and community justice sector, including the nature, roles and functions of the principal agencies within the sector

K8   the impact of crime on victims and their need for protection, respect, recognition and information

K9   the social and environmental factors which contribute to social exclusion, including the particular needs of individuals who may be socially excluded or stigmatised, and why social justice is important to working effectively with socially excluded individuals, groups and communities

K10   what is meant by the term `stakeholders', including methods for working effectively with a range of different stakeholders and across their different interests

K11   methods for managing the dynamics of groups and meetings

K12   how to develop priorities and clear and measurable objectives which balance the needs and interests of different stakeholders, and methods for achieving this

K13   obstacles to change, the reasons for them and how to implement effective change management processes to meet different contexts and settings

K14   how to analyse and evaluate different emerging priorities, including the factors influencing decision making in relation to setting priorities

K15   the reasoning processes used in determining your approach and

methodology

K16 how to present proposals effectively in ways which capture people's interests

K17 ways of managing resources effectively

K18 what is evidence-based practice, and why it is important to use evidence from research about what is effective

K19 the criteria by which the quality of services can be evaluated, and the meaning of each of the criteria

K20 methods for monitoring and evaluating your own practice against the intended outcomes, including why it is important to share information about successes and failures

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Developed by	Skills for Justice
Version number	2
Date approved	May 2010
Indicative review date	May 2012
Validity	Current
Status	Original
Originating organisation	Skills for Justice
Original URN	SfJ BA8
Relevant occupations	Public Services; Public Service and Other Associate Professionals
Suite	Community Justice
Key words	Strategy, planning, community safety, crime prevention