
Overview

This standard covers managing resources, processes and referrals for individuals who are at risk of harm.

It includes communicating risk reduction processes and challenging individuals.

**Performance
criteria**

- You must be able to:
- P1 share information with relevant people throughout risk reduction processes in accordance with your organisation's procedures
 - P2 discuss with individuals their identified risks in accordance with your organisation's procedures
 - P3 record processes and outcomes with individuals in accordance with your organisation's procedures
 - P4 communicate risk reduction processes applied to individuals with those who actively contribute to individuals' care
 - P5 review applied processes in accordance with your organisation's procedures
 - P6 request relevant people provide support and input into individuals' risk reductions in accordance with your organisation's procedures
 - P7 make referrals for physical and mental health needs in accordance with your organisation's procedures
 - P8 refer individuals for specialist interventions related to identified risks in accordance with your organisation's procedures
 - P9 deal with individuals in a way which challenges all forms of violence in accordance with your organisation's procedures
 - P10 challenge forms of violence that affect victims of individuals in custody in accordance with your organisation's procedures
 - P11 locate individuals in appropriate areas to manage risk in accordance with your organisation's procedures
 - P12 review available resources in accordance with your organisation's procedures, and:
 - P12.1 allocate these as required
 - P13 provide information to sources of external support in accordance with your organisation's procedures

Knowledge and understanding

You need to know and understand:

- K1 legislation, policies and procedures for managing risk reduction
- K2 the importance to act with empathy
- K3 how to act with empathy
- K4 methods for sharing information
- K5 effective communication methods with individuals
- K6 how to complete required records
- K7 the range of risk reduction processes
- K8 how to review risk reduction processes being used
- K9 how to request others involvement in cases
- K10 the range of referral options available in organisations
- K11 how to make referrals
- K12 the range of specialist interventions available in organisations
- K13 how to commission specialist interventions
- K14 ways to challenge violence with individuals
- K15 possible appropriate areas to locate individuals based on perceived risks
- K16 what resources are available
- K17 how to allocate resources where they are needed
- K18 the range of external support available

Additional Information

Glossary

Relevant people refer to individuals, others relevant or significant to individuals, victims of individuals, staff in your own agency or staff from other agencies.

Risk is taken to mean 'the probability that an event or behaviour carrying the possibility of an adverse or negative outcome will occur', (Kemshall, 1998). Within custodial care aspects of risk include re-offending, risk of harm to self, risk of harm to others, risk of harm to property that would harm others.

Organisational procedures can include prison service instructions, prison policies, legislative policies and any other policies and procedures used across custodial care in the UK.

SFJFN2

Manage risk reduction processes for individuals

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