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**Overview**

This standard is recommended for firefighters and others with a remit for community safety.

This standard involves working with your community and taking part in community events, either at your normal workplace or out in your community. You may work without direct supervision, as a member of a fire and rescue service, or as part of a partnership team at events within your own community.

This standard covers your ability to **promote safety** by providing information to your community, such as providing safety information, delivering home safety checks and leaflet drops. Safety information you provide may be in relation to fire and rescue or to wider safety issues.

This standard also includes your ability to **support community safety events** as well as raising awareness of the role of the Fire and Rescue Service. It covers helping others to learn and understand safety matters through both formal and informal events, such as through demonstrating targeted safety responses and everyday hazards and risks.

## Performance criteria

### Provide information

- You must be able to:**
- P1 work with others to confirm what safety information is needed for your community
  - P2 identify if safety information required can be provided within your job role
  - P3 inform others when the information required is outside the remit of your job role
  - P4 agree with others how you will provide information required to your community
  - P5 provide up to date safety information to your community
  - P6 check understanding of the information given to your community in line with your organisation's guidance

### Support community safety events

- You must be able to:**
- P7 interact with members of your community at events to improve their understanding of safety matters
  - P8 identify issues and risks associated with your attendance at events using your organisation's risk assessment processes
  - P9 find solutions for identified issues and risks in line with your organisation's risk management processes
  - P10 implement identified solutions to mitigate potential or actual problems before and during events
  - P11 identify resources required and follow your organisation's procedures to make these available at community safety events
  - P12 return resources after events and make sure they are secured and stored in line with your organisation's procedures
  - P13 report any issues with resources to others for action in line with your organisation's procedures

### For the whole standard

- You must be able to:**
- P14 work with others in ways that;
    - P14.1 support common understanding
    - P14.2 encourage cooperation

- P14.3 promote a positive image of your service to your community
- P15 use methods of communication in line with your organisational guidance and that are;
  - P15.1 suitable for the information being provided
  - P15.2 are appropriate to your community's needs and preferences
- P16 invite and respond to questions from your community about safety information given
- P17 meet your organisation's health and safety requirements when providing information and supporting community events
- P18 keep accurate records and provide these to others in line with your organisation's requirements
- P19 evaluate events to assess the impact of safety information given to your community, including the benefits to your community
- P20 provide information and reports as required to others which include recommendations and suggestions for future improvement, including;
  - P20.1 if information provided met the information needed
  - P20.2 how events were received by your community
  - P20.3 if events met identified community needs

## Knowledge and understanding

### Health and safety

You need to know and understand:

- K1 safe working practices of your organisation in relation to working with communities
- K2 hazards and risks affecting people and the environment when delivering community safety information
- K3 how to use risk assessment information to make decisions
- K4 how to apply decisions based on the assessment of risk
- K5 your organisation's control measures to mitigate risk

### Organisational

You need to know and understand:

- K6 national and local service objectives for community safety
- K7 your organisation's systems, tools and procedures for recording information and how to use them
- K8 guidelines, legislation and standard operating procedures relevant to when working with communities in your area of responsibility
- K9 different types and sources of current information on community safety matters and how to access them

### Personal and Interpersonal

You need to know and understand:

- K10 methods and techniques for communicating with others
- K11 the importance of treating others with respect and consideration, taking account of, and accepting, diversity
- K12 lines and methods of communication and reporting in the workplace
- K13 roles, responsibilities and limits of authority of yourself, others and agencies in the workplace
- K14 how to solve problems and make decisions within your range of responsibility

### Technical

You need to know

- K15 how to use relevant resources effectively and safely

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and understand:

- K16 how to identify the safety advice applicable for your community
- K17 your community and its needs in relation to safety
- K18 how to facilitate learning
- K19 how to evaluate community safety learning events
- K20 key risks and hazards affecting fire development in domestic environments
- K21 fire safety solutions available for domestic settings and their benefits

SFJFRSFF1

Educate your community to improve awareness of fire and rescue safety matters



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### Additional information

#### Links to other NOS

This standard links to NOS for Community Fire Safety:

SFJ CFS03 Deliver practical activities on home fire safety

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