Resolve fire and rescue operational incidents



Overview

This standard is recommended for firefighters.

This standard is about your ability to work as a team member to **provide responses** to fire and rescue incidents. You will need to understand how to control and extinguish fires, as part of either single or multiple crews. This standard includes using personal protective equipment and safely operating equipment to control and extinguish fires and minimise damage.

You will also provide emergency rescues, non-emergency responses, special services and other support to other agencies; from rescuing people trapped in machinery, vehicles or buildings, to pumping out floods or providing emergency water supplies.

Throughout this standard you will be expected to **provide support to others** directly and indirectly involved in operational incidents. Operational or physical support includes liaising with other agencies and maintaining security at the scene of an incident. Emotional support you provide to others requires you to reassure and comfort people whilst protecting their privacy and dignity.

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Performance criteria

Respond to fire and rescue incidents

You must be able to:

- P1 confirm with relevant others your tasks and duties in relation to fire and rescue incidents in line with your role and responsibilities
- P2 establish key factors about fire and rescue incidents and inform others in line with your organisation's procedures, including:
 - P2.1 extent
 - P2.2 nature
 - P2.3 location
- P3 establish risks affecting fire and rescue incidents in line with your organisation's risk assessment procedures
- P4 use agreed methods and techniques to control and reduce fire in line with your agreed tasks and duties at an incident
- P5 operate within appropriate risk control measures in line with your organisation's procedures
- P6 use resources, equipment and personal protective equipment at fire and rescue incidents in line with their limitations, safety and operating instructions

Support people involved in an operational incident

You must be able to:

- P7 provide support to others at incidents in ways which promote calm, compassion and consideration for others
- P8 restrict the view of incidents to avoid additional suffering in line with your organisation's procedures
- P9 report anything which may adversely affect people's safety to others in line with your organisation's procedures

For the whole standard

You must be able to:

- P10 operate in a safe manner within your agreed level of responsibility and expertise
- P11 work with others in ways that:
 - P11.1 encourages cooperation

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- P11.2 supports common understanding
- P11.3 promotes a positive image of your organisation
- P12 preserve evidence to meet the needs of investigations in line with your organisation's procedures
- P13 inform relevant others when people's possessions and property are identified
- P14 return equipment and resources after use and make sure they are secured and stored in line with your organisation's procedures
- P15 keep accurate records and provide these to others in line with your organisation's requirements

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Knowledge and understanding	Health and safety
You need to know and understand:	K1 hazards and risks of the workplace affecting people and the environment in relation to fire and rescue operational incidents
	K2 how to make and apply decisions based on the assessment of risk in relation to fire and rescue operational incidents
	how to apply practices that maximise the health, safety and welfare of yourself and others during fire and rescue operational incidents
	Organisational
You need to know and understand:	K4 fire service or other legislation relevant to carrying out search, rescue and casualty care
	K5 record systems specific to your role and their use
	K6 sources and availability of information
	Personal and Interpersonal
You need to know	K7 methods and techniques for communicating with others
and understand:	K8 the importance of treating others with respect and consideration, taking account of, and accepting, diversity
	K9 how to recognise and support people in distress
	K10 lines and methods of communication and reporting in the workplace
	K11 roles, responsibilities and limits of authority of self, others and other agencies
	in relation to fire and rescue operational incidents
:	Technical
	reclinical
You need to know	K12 personal protective and operational equipment used in fires and other
and understand:	operational incidents including their capabilities, limitations and safe use
	K13 how to select personal protective and operational equipment appropriate to type of fires and operational incidents
	K14 roles and responsibilities within incident command systems

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- K15 methods and techniques to control and extinguish fires
- K16 causes, effects and behaviour of fire
- K17 different fire types and fire classes
- K18 different active and passive fire protection systems
- K19 building fire protection systems, features and facilities that contribute to firefighter safety while responding to incidents
- K20 building features and facilities that can cause risk to firefighters when responding to incidents
- K21 how different building construction and design can affect fire development
- K22 how to identify safe means of egress in the built environment
- K23 the importance of identifying and preserving evidence at fire and rescue incidents
- K24 different types of evidence relevant to fire and rescue incidents
- K25 how to preserve evidence at operational incidents
- K26 how to gain access, effect entry and maintain exit routes at fire and rescue incidents
- K27 the importance of limiting damage to property and the environment when resolving fire and rescue incidents

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Additional information

Scope/range

1 Incidents

- 1.1 emergency responses
- 1.2 non emergency responses
- 1.3 any requiring the relocation of resources

2 Fire protection systems

- 2.1 wet and dry risers
- 2.2 fire fighting shafts
- 2.3 sprinkler systems
- 2.4 smoke control systems
- 2.5 fire resistance and fire doors
- 2.6 automatic suppression systems
- 2.7 water supplies

3 Principles of fire protection

- 3.1 MOCTET principles (Management, Occupants, Construction, Travel distance, Exits, Time to evacuate)
- 3.2 signs of collapse
- 3.3 building regulations linked to access
- 3.4 vehicle access
- 3.5 access by people

4 Resources

- 4.1 internal resources
- 4.2 external resources

SFJFRSFF4 Resolve fire and rescue operational incidents



Developed by	Skills for Justice
Version number	3
Date approved	December 2013
Indicative review date	December 2018
Validity	Current
Status	Original
Originating organisation	Skills for Justice
Original URN	SFJ FRS FF4
Relevant occupations	Firefighters
Suite	Fire and Rescue Operations in the Community
Key words	resolve; respond; control; protection; suppression;