

## Overview

This standard is about monitoring and evaluating the impact of intervention programmes on managing the risks to the safety, health and wellbeing of victims and survivors. It includes ensuring that ongoing risk assessments are up to date.

This standard includes your ability to work with victims and survivors of domestic and sexual abuse and violence as well as with those involved in the delivery of interventions.

This standard is for practitioners who support those experiencing domestic abuse, which may include instances of sexual violence and abuse in a domestic violence context.

It is recognised that abuse can occur without physical violence, yet can be equally damaging to those affected. Throughout this standard, where the term 'abuse' is used it is taken to include instances also involving physical violence.

Domestic abuse is frequently perceived as a gendered crime perpetrated by men against women; however this standard is intended for practitioners who support those experiencing domestic violence within any intimate or family relationship, regardless of their social background, age, gender, religion, sexuality or ethnicity.

In some organisations, the terms 'victim' and 'survivor' may be used individually or interchangeably.

### There are two elements

- 1 Monitor the impact of interventions for victims and survivors
- 2 Liaise with others towards enhancing the effectiveness of interventions

**Performance  
criteria**

**Monitor the impact of interventions for victims and survivors**

- You must be able to:**
- P1 gather information to identify the actions and support provided to victims and survivors through interventions
  - P2 determine criteria for evaluating outcomes and methods for monitoring progress in line with available guidance
  - P3 monitor the progress of support provided to victims and survivors through interventions using appropriate methods
  - P4 identify and address issues about interventions and support provided to victims and survivors-in line with your role and responsibilities
  - P5 explore with victims and survivors their perceptions about interventions, including:
    - P5.1 risks to their safety, health and wellbeing
    - P5.2 impact of interventions on their safety, health and wellbeing
  - P6 encourage relevant others involved in delivering interventions to victims and survivors to provide feedback on progress of interventions
  - P7 maintain confidentiality in line with legislative and organisational requirements
  - P8 complete ongoing risk assessments for victims and survivors according to their identified levels of risk, including:
    - P8.1 outcomes of ongoing risk assessments
    - P8.2 changes to risk classification
    - P8.3 events and circumstances as causes of risk
  - P9 report any difficulties in undertaking risk assessments to the relevant person
  - P10 respond to changes in risks to victims and survivors through interventions, including:
    - P10.1 make changes to existing interventions
    - P10.2 introduce new interventions
  - P11 maintain accurate and up to date records in line with organisational policies and procedures

**Liaise with others towards enhancing the effectiveness of interventions**

## Monitor and evaluate the impact of intervention programmes upon the welfare of victims and survivors of domestic violence and abuse

- You must be able to:**
- P12 review actions undertaken and outcomes achieved with relevant others involved in delivering the interventions
  - P13 compare outcomes achieved against objectives for the intervention in line with agreed evaluation criteria
  - P14 review and evaluate interventions in line with evaluation criteria, including:
    - P14.1 successes and lessons learnt from interventions
    - P14.2 obstacles which hindered progress of interventions
    - P14.3 how to address obstacles in the future
    - P14.4 ineffective interventions and why
    - P14.5 how future interventions may be enhanced
  - P15 work with relevant others involved in interventions in line with partnership arrangements, including recognition of:
    - P15.1 others' expertise
    - P15.2 the role of others as partners
  - P16 provide information about effective interventions to relevant others who need it, including:
    - P16.1 interventions which reduced risks to the safety, health and wellbeing of victims and survivors
    - P16.2 the nature of the interventions
    - P16.3 why interventions achieved their objectives
  - P17 maintain accurate and up to date records in line with organisational policies and procedures
  - P18 share information with appropriate parties in line with partnership arrangements
  - P19 maintain confidentiality in line with legislative and organisational requirements

## Knowledge and understanding

### Legislative, regulatory and organisational requirements

#### You need to know and understand:

- K1 legal and organisational requirements for providing information and advocacy support, and their impact for your area of operations
- K2 relevant legislation applicable to your area of work
- K3 relevant others you may need to work with including:
  - K3.1 agencies and organisations
  - K3.2 colleagues
  - K3.3 community representatives
  - K3.4 service users
  - K3.5 stakeholders
  - K3.6 victims and survivors
- K4 your organisation's policies and procedures for:
  - K4.1 registration of cases
  - K4.2 case management
  - K4.3 ensuring confidentiality of information
  - K4.4 disclosure of information to third parties
  - K4.5 circumstances under which disclosure may be made
- K5 your organisation's role, objectives, remit and services for addressing domestic violence and abuse, including the provision of information and support to victims and survivors
- K6 the limits of your authority and responsibility and actions to take if exceeded

### Key, general requirements for addressing domestic violence and abuse

#### You need to know and understand:

- K7 what constitutes domestic violence and abuse, and its prevalence in your local community
- K8 signs of abuse and methods used by abusers to gain power and control
- K9 the impact upon all those affected by domestic violence and abuse, including victims, survivors, children and dependants
- K10 the types of information and support sought by those affected by domestic and sexual violence and abuse

- K11 sources of information and support available to those affected by domestic and sexual violence and abuse
- K12 the role of external support agencies in providing support and interventions for victims and survivors in your area
- K13 multi-agency arrangements for providing support and interventions for victims and survivors in your area

### Requirements particular to monitoring and evaluating programmes

#### You need to know and understand:

- K14 your organisation's and other relevant risk assessment processes
- K15 roles and responsibilities for undertaking ongoing risk assessments
- K16 information required for assessing and managing risk to victims and survivors' safety, health and wellbeing
- K17 events and circumstances that can cause risk to victims and survivors
- K18 your organisation's procedures and guidance for risk assessment, including different classifications of risk
- K19 different methods and approaches to risk assessment and their relative advantages and disadvantages
- K20 how to set objectives and criteria for evaluating the success of interventions
- K21 sources of information appropriate to monitoring interventions and how to access these
- K22 methods of verifying and corroborating information
- K23 methods and techniques for distinguishing between and identifying:
  - K23.1 directly observed evidence
  - K23.2 evidence from reliable sources
  - K23.3 hearsay
  - K23.4 prejudice
  - K23.5 opinions that are backed by evidence
- K24 factors affecting the vulnerability and risk to victims and survivors of domestic violence and abuse
- K25 the types, levels and indicators of harm and vulnerability that can be used when assessing risk
- K26 circumstances which require additional risk assessment

SFJGK107

Monitor and evaluate the impact of intervention programmes upon the welfare of victims and survivors of domestic violence and abuse



---

K27 how to arrange additional risk assessment

SFJGK107

Monitor and evaluate the impact of intervention programmes upon the welfare of victims and survivors of domestic violence and abuse



<b>Developed by</b>	Skills for Justice
<b>Version number</b>	2
<b>Date approved</b>	December 2013
<b>Indicative review date</b>	December 2018
<b>Validity</b>	Current
<b>Status</b>	Original
<b>Originating organisation</b>	Skills for Justice
<b>Original URN</b>	SFJ GK106
<b>Relevant occupations</b>	Independent Domestic Violence Advisor (IDVA); Crisis Worker; Refuge Worker
<b>Suite</b>	Preventing and addressing domestic violence and abuse
<b>Key words</b>	sexual; delivery; provision; report; progress; communicate; risk assessment