SFJJA201
Monitor the road network using CCTV systems and equipment

Overview

This standard is about using CCTV systems and equipment to monitor the road network. It also includes using the systems to identify, confirm and monitor incidents.

There is one element:

1   Monitor the road network using CCTV systems and equipment

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Performance criteria

You must be able to:

P1 ensure that the CCTV equipment that you are using is working properly, in line with your organisation's procedures

P2 report problems and faults, where these occur, promptly and accurately, in line with your organisation's procedures

P3 use the CCTV equipment correctly and within legal constraints, ensuring that the available controls obtain the best performance from the system

P4 monitor the road network in line with your organisation's procedures, and fulfil legal requirements and constraints at all times

P5 identify correctly activities and incidents which require a response, identifying, prioritising and implementing the relevant corresponding actions promptly

P6 respond to information regarding on-road activities and incidents correctly, confirming these using the CCTV equipment where necessary

P7 interpret correctly and report incidents promptly and calmly to the relevant person(s)

P8 monitor the progress of incidents in line with your organisation's procedures

P9 complete and maintain incident logs clearly and accurately, ensuring that these are up to date, in line with your organisation's procedures

P10 liaise and provide relevant information clearly and accurately to those parties who require and are authorised to receive it

P11 maintain the confidentiality of information observed and recorded, storing this correctly in line with your organisation's procedures

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Knowledge and understanding

You need to know and understand:

K1 legislation, policies, procedures and codes of practice relating to using CCTV systems to monitor the road network, and their impact for your area of operations

K2 legislation, policies and procedures relating to data protection and storage, security, health and safety in relation to the use of CCTV systems and equipment, and their impact for your operations

K3 operational procedures to be followed when preparing to use, and when using your organisation's CCTV equipment and systems

K4 those CCTV systems and equipment which you are authorised to use, and their capabilities and limitations

K5 the types of activities and incidents on the road network requiring a response, and the actions to be taken where you identify these via CCTV systems

K6 the people who need to be informed of different types of activities and incidents, and the procedures for doing this

K7 the road network for which you are responsible, including its geography, the location of relevant CCTV cameras and their coverage within it, and any critical spots requiring particular attention

K8 how to adjust and use the CCTV equipment and system controls to obtain the best performance

K9 the importance of maintaining accurate, clear and up to date records, and the procedures for doing this

K10 the principal types of system and user error that may occur in the use of CCTV systems and equipment within your area of operations, and the procedures for addressing these

K11 your level of authority when using CCTV systems, and the actions to take should these be exceeded

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