Engage and support employers and other stakeholders to be at the heart of developing and reviewing National Occupational Standards (NOS)



Overview

This standard is about engaging and supporting employers and other stakeholders to be at the heart of developing and reviewing National Occupational Standards (NOS). It is intended to help achieve a sense of ownership and commitment to NOS amongst employers and other stakeholders. It underpins all the work that you do in relation to NOS and the contact you have with employers and other stakeholders. For this reason it has relevance to on-going programmes of work, individual projects and wider liaison with employers and other stakeholders.

You will need to invite relevant employers and other stakeholders to be involved with NOS. You will also need to establish and maintain appropriate communications with employers and other stakeholders. The involvement of employers and other stakeholders is often achieved through representative groups, such as steering groups and working groups. You will need to be able to establish and maintain such groups relevant to your sector, and ensure they are clear about their remit and responsibilities. You will also need to provide opportunities for employers and other stakeholders to identify their requirements for NOS and respond to any concerns that they may have.

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Performance criteria

You must be able to:

- P1 invite relevant employers and other stakeholders in each of the four Nations to be involved with NOS
- P2 maintain effective communications with employers and other stakeholders that are already involved with NOS
- P3 establish and develop communications with new employer and stakeholder contacts and seek their support and input
- P4 establish and maintain representative groups of employers and other stakeholders to support and work with when developing and reviewing NOS
- P5 provide opportunities for employers and other stakeholders to identify their requirements for NOS
- P6 respond constructively to any concerns that employers and other stakeholders may have with regard to NOS

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Knowledge and understanding

You need to know and understand:

- K1 the features and characteristics of employers and stakeholders in your sector
- K2 the trends and drivers currently affecting employers and stakeholders in your sector
- K3 the importance of enabling employers and other stakeholders to be at the heart of developing and reviewing NOS
- K4 how to identify, communicate and engage with employers and other stakeholders in your sector
- K5 the current nationally agreed criteria and guidance for developing and reviewing NOS
- K6 who to involve in developing and reviewing NOS
- K7 the importance of four Nations' involvement in developing and reviewing NOS
- K8 how to develop communications with employers and other stakeholders that are not actively involved with NOS
- K9 how and why the level of commitment may vary amongst employers and other stakeholders and how this can be handled
- K10 the types, remits and responsibilities of representative groups involved in developing and reviewing NOS
- K11 how to set up, administer and support representative groups

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