

## SFJODPS6.5.4

### Establish appropriate intervention in large scale complex corporate cases



---

#### Overview

This unit concerns identifying the appropriate intervention once the nature of non-compliance has been established. You need to evaluate the amount and risks at stake and decide whether to pursue the case and you will need to evaluate a wide range of the potential implications. The complexity of cases will be defined by the case itself, the size or complexity of the business structure, the volume of business, the market and the location of the business base.

## SFJODPS6.5.4

### Establish appropriate intervention in large scale complex corporate cases

---

#### Performance criteria

*You must be able to:*

- P1 follow organisational procedures at all times
- P2 maintain your own personal safety
- P3 work in a way that ensures the safety of others
- P4 evaluate the amount and risks at stake against organisational guidance
- P5 decide whether the amount at risk is to be pursued in line with organisational guidance and the effective use of resource
- P6 evaluate whether the amount can be collected successfully in line with organisational guidance and the effective use of resource
- P7 evaluate the wider implications of making an intervention against criteria
- P8 justify your choice of intervention on the basis of your evaluation
- P9 draw up a plan of action that addresses the risks identified
- P10 identify the resources needed to implement the intervention plan
- P11 allocate roles and responsibilities according to the plan

## SFJODPS6.5.4

### Establish appropriate intervention in large scale complex corporate cases

---

#### Knowledge and understanding

*You need to know and understand:*

- K1 the requirements of organisational procedures
- K2 the legal requirements for health and safety
- K3 your organisation's health and safety requirements
- K4 the organisation's intervention policy, guidance and initiatives
- K5 relevant legislation, policies, procedures, codes of practice, guidelines and instructions
- K6 your performance targets and operational plan
- K7 how to quantify the amounts due and at risk
- K8 the purpose, role and limits of organisational powers
- K9 your available resources and any constraints attached to them
- K10 the range of interventions available
- K11 the effectiveness of different interventions
- K12 why and when to select a particular intervention
- K13 the risks of the intervention you have selected and any political sensitivities

## SFJODPS6.5.4

### Establish appropriate intervention in large scale complex corporate cases

---

#### Additional Information

#### Scope/range related to performance criteria

Different conditions which affect how you apply your knowledge, and in which you must demonstrate competence are:

1. wider implications: probability of winning the case; likelihood of subsequent compensation claims; good and bad publicity for the organisation; need for new legislation; cost to the customer; resource-effectiveness
2. complexity: of the case; large size and/or high complexity of business structure; volume of business; market (UK/overseas); location of business base

## SFJODPS6.5.4

Establish appropriate intervention in large scale complex corporate cases

<b>Developed by</b>	Skills for Justice
<b>Version number</b>	1
<b>Date approved</b>	January 2009
<b>Indicative review date</b>	January 2011
<b>Validity</b>	Current
<b>Status</b>	Original
<b>Originating organisation</b>	Government Skills
<b>Original URN</b>	N6.5.4
<b>Relevant occupations</b>	Public Services; Public Service Professionals; Government and Related Organisations
<b>Suite</b>	Operational Delivery - Public Services
<b>Key words</b>	evaluate risks, evaluate wider implications, justify choices, action plan, complex cases, business structure and volume, market, location of business base, operational delivery