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Overview This unit is about handling requests for information in compliance with Freedom of Information (FoI) legislation. This covers requests received under the current legislation and internal requests for guidance on its application.

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Performance criteria	Proce	ess requests for information under Fol legislation
	P1	Identify requests to be dealt with under Fol legislation
You must be able to:	P2	Ensure the validity of Fol request
	P3	Manage other forms of information requests appropriately
	P4	Identify and secure provision of information relevant to the request
	P5	Liaise with relevant stakeholders to assess potential harm in/risk of
	10	disclosing the information
	P6	Identify and apply exemptions which relate to the information requested
	P7	Conduct appropriate required tests in accordance with exemptions
	P8	Make a decision on:
		P8.1 disclosure
		P8.2 non-disclosure
		P8.3 partial disclosure
	P9	Deal with the FoI request within statutory timeframes
	P10	Maintain an accurate record of the life cycle of the FoI request
	P11	Produce a written response to the applicant which complies with the
		legislative requirements
	P12	Assist in the routine publication of information where appropriate
	Maint	ain compliance with Fol legislation
You must be able to:	P13	Maintain compliance with Fol guidance, policies and procedures
	P14	Keep up to date with legislation and other changes affecting requests
		for information
	P15	Deal with complaints within own level of responsibility and requests for
		internal review
	P16	Consult with all relevant stakeholders throughout the Fol request
		process
	P17	Ensure access to all relevant information to meet the needs of the
		requests

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Knowledge and understanding

K1 The scope and application of legislation, case law and decision notices

- ding in relation to Fol and the mechanisms for its updating and amendment
- You need to know and understand:
- K2 How to analyse communications
- K3 The procedures for dealing with Fol requests
- K4 How to engage with the applicant and cater for their requirements
- K5 How to negotiate internal/external outcomes
- K6 The procedures for management, recording and sharing of information
- K7 The organisational structure in relation to roles and responsibilities and departmental working practices
- K8 Appropriate methods of consulting with stakeholders
- K9 How to build and manage relationships
- K10 How to present information to different stakeholders
- K11 The process for investigation and resolution of claims related to noncompliance
- K12 Data handling requirements and Records Management procedures within the organisation
- K13 The impact of current data sharing provisions/requirements in other legislation on Fol

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Scope/range			
related to			
performance			
criteria			

Changes

- 1 Decision Notices
- 2 Tribunal rulings
- 3 Guidance of relevant authorities

Validity of Fol request

- 4 Legal status of request
- 5 Harm/public interest issues

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