Copy, edit and produce compilations of recorded technical support product



Overview

This unit is about copying, editing and producing compilations of recorded electronic media products such as audio, video and computer data. It covers the copying and editing of complete products and of specified sections of products. The unit also includes the need to establish and maintain continuity and integrity of media and products, and ensuring that secure storage facilities are used.

There are three elements

- 1. Prepare media and equipment
- 2. Produce media
- 3. Review the content and quality of assembled materials

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Performance criteria	Prepare media and equipment		
You must be able to:	 P1 maintain the evidential integrity of the media throughout processing P2 identify, locate and obtain media and confirm the format as appropriate for the equipment to be used 		
	P3 agree requirements, timescales and subsequent changes to requirements with the customer and record these accurately		
	P4 make arrangements for the original materials not suitable for the equipment, to be transferred to the appropriate format, in time for use		
	P5 check and confirm the satisfactory operation of processing equipment prior to use and take appropriate action to resolve faults and problems		
	P6 report issues which cannot be resolved to the appropriate person and seek advice and assistance		
	P7 note relevant information about original materials accurately and in sufficient detail to enable the materials to be accessed and used		
	Produce media		
You must be able to:	P8 load media correctly, check the video and audio levels and adjust them to meet required parameters		
	P9 record product in the specified sequence onto the media		
	P10 control the processing equipment precisely and accurately		
	P11 report issues in completing the work to specification accurately and promptly to the customer and propose possible solutions		
	P12 assemble materials to the required technical standards		
	P13 label completed media accurately with the necessary information, and		
	place in the appropriate location for storage or dispatch		
	P14 return media and any records safely and securely to the appropriate place		
	Review the content and quality of assembled materials		
You must be able to:			

P15 identify any deviations from the specified requirements and clarify any uncertainties about those requirements

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Knowledge and understanding			
You need to know and understand:	Legal and organisational requirements		
	K1	your responsibilities under current legislation and regulations and the implications of non-compliance	
	K2	the approved ways of working under current best practice	
	K3	how to carry out risk assessments and why these are required	
You need to know and understand:	Prep	are media and equipment	
	K4	what equipment is needed for different formats	
	K5	how to determine requirements for copy media	
	K6	how to identify and locate specified sections of media	
	K7	what information needs to be logged in relation to the media	
	K8	the range of different formats of source materials and the format(s) suitable for different types of equipment	
	K9	what sorts of information on the source materials may be relevant to their use in editing and needs to be noted for future reference (including issues arising during recording)	
	K10	how to handle and store original materials	
		who to report issues to when it is not possible to rectify them	
	K12	interference reduction techniques and the effect these may have on the product	
You need to know and	Prod	luce media of product	
understand:	K13	how to operate equipment	
		how to carry out basic fault finding	
		how to recognise and investigate potential problems in the technical	
		quality of materials	
	K16	what information needs to be included on labels	
	-	the different types of specification - what information they should contain	
		and how to interpret and follow their instructions	
	K18	the reasons why it may not be possible to process and analyse the	
	1440	product	
	K19	how to present materials to decision makers and what supporting information they need	

K20 how to establish continuity and integrity of media and products

Review the content and quality of assembled materials

You need to know and understand:

- K21 how to describe and explain any deviations from the specification
- K22 ways of assessing the implications of making changes to the materials
- K23 how to present information and ideas in a clear and constructive way

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Scope/range		
related to		
performance		
criteria		

Produce media

- 1 media
 - 1.1. completed media
 - 1.2. specified sections of media

Review the content and quality of assembled materials

- 2 implications
 - 2.1. technical
 - 2.2. ethical
 - 2.3. resource
 - 2.4. timescale / deadline

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