

Overview

This standard is about the driver's responsibility to obtain information in relation to the collection and delivery of the loads they are carrying by tanker.

It covers what the driver needs to do to make sure that their tanker is suitable for the load to be carried, and the documentation that they need to complete to comply with relevant legal and organisational requirements during each driving duty. It includes the requirement for the driver to check that relevant licences/permits are held for the type of vehicle and the load being carried.

This standard is relevant to drivers of tankers and those who are responsible for tankers within logistics organisations.



Performance criteria

You must be able to:

- obtain information about the **load** to be collected and/or delivered by **tanker**
- 2. obtain information on the properties of the **load** to be carried by **tanker**
- 3. obtain information on the specific type of **load** to be carried and any particular requirements
- 4. obtain information on any potential hazards specific to the **load** to be carried and how these should be handled
- 5. check the **tanker** is suitable for the type and weight of the **load** to be carried
- 6. obtain information on the **destination** of the **load** and the **schedule**
- 7. take action when there are problems obtaining information on the **load** to be carried, **destination** or **schedule**
- 8. check the accessibility of the **destination**
- 9. identify the requirements for loading/unloading the tanker
- identify any specific requirements for monitoring the **load** during transport
- obtain information on requirements for timing the delivery or collection
- 12. assess any recent information or changes to information that could affect the **destination** and **schedule** being achieved
- 13. communicate all information regarding the **load** to relevant **colleagues** and **customers**
- 14. comply with organisational procedures and all relevant legal, safety and operating requirements relating to the collection and delivery of the load carried by tanker



Knowledge and understanding

You need to know and understand:

- the type of information that is required about the load to be collected and/or delivered by tanker
- 2. where to obtain information about the **load** to be carried and who needs this information
- 3. the type of information required about the **destination** of the **load** and the **schedule**
- 4. the action to take if you are unable to obtain information about the **load**, **destination** or **schedule**
- 5. the types of requirements there could be for **loading/unloading** or monitoring the **load** during transport by **tanker**
- 6. the type of problems that could occur with the **load** which would require monitoring
- 7. the customer requirements when reaching the **destination**, and the timing of the delivery or collection
- 8. where to obtain recent information that could affect the **destination** and **schedule** being achieved, and how to use it
- 9. the type of problems that could occur with the **destination** and **schedule**
- 10. how to communicate the different types of information about the load to relevant colleagues and customers and the organisational procedures for this
- 11. the organisational procedures and all relevant **legal**, **safety and operating requirements** relating to the collection and delivery of the load carried by **tanker**



Glossary

Colleagues: internal, external

Customers: permanent, temporary, agency staff, external

Destination: delivery point, collection point

Legal, safety and operating requirements: Highway Code, transport regulations, safety regulations, codes of practice, load restrictions, drivers' hours, licences/permits, Driver Certificate of Professional Competence (CPC) requirements, Driving and Vehicle Standards Agency (DVSA) requirements, Fleet Operators Recognition Scheme (FORS), alcohol and drug restrictions, organisational requirements

Load: powders, granular materials, minerals, liquids, gases, food, non-food, dangerous, waste

Loading/unloading: complete, partial, sequential

Personal Protective Equipment (PPE): high visibility vests, hard hats, protective clothing, eye protection, gloves

Schedule: collection time, delivery time, driving sequence, route, timings, stops

Tanker: the tanker you normally drive, tanker containers, ancillary equipment

SFL210

Obtain information on the collection and delivery of liquids or powders



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Suite	Driving Goods Vehicles
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