

SKAC254

Develop policies and procedures to manage challenge and risk during an expedition



Overview

Those involved in planning expeditions must identify and assess the risks that the expedition poses and make sure there are policies and procedures in place to manage these risks. Policies and procedures should cover areas such as:

1. security threats in-country and en route
2. political threats in-country and en route
3. natural hazards in-country and en route
4. health, safety, environmental and cultural risks – to those on the expedition, caused by the expedition to others, caused by those on the expedition to others
5. activities
6. emergency planning

The unit is recommended for Expedition Managers and Leaders.

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Performance criteria

You must be able to:

- P1 research/keep up to date on best practice for analysing threats and risks during expeditions
- P2 research other similar expeditions to identify potential threats and risks and ways of managing
- P3 ensure there is an accurate risk analysis for the expedition and its activities
- P4 develop policies that manage these risks and consult on these policies with relevant colleagues and stakeholders
- P5 develop and consult on codes of conduct/procedures which provide for management of risks during the expedition
- P6 ensure all those involved in the expedition have a good understanding of relevant policies and procedures, reinforcing these when necessary
- P7 monitor the implementation of these policies and procedures and provide support to people when needed

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Knowledge and understanding

You need to know and understand:

General knowledge and understanding

- K1 explain the difference and relationship between policies and procedures
- K2 describe how to develop policies and procedures and what they should contain
- K3 describe general responsibilities for risk management during expeditions, including:
 - K3.1 security threats in-country and en route
 - K3.2 political threats in-country and en route
 - K3.3 natural hazards in-country and en route
 - K3.4 health, safety, environmental and cultural risks – to those on the expedition, caused by the expedition to others, caused by those on the expedition to others
 - K3.5 activities
 - K3.6 emergency planning
- K4 identify sources of information on best practice in risk management policies and procedures
- K5 explain how to carry out a risk analysis covering the health and welfare of people taking part in an expedition
- K6 explain the importance of consultation and describe how to consult on risk management policies and procedures and who to consult with
- K7 describe how to brief/train staff in risk management policies and procedures
- K8 explain the importance of monitoring the implementation of risk management policies and procedures and describe how this should be done
- K9 describe how to respond when policies and procedures are not being followed and what types of support people may need

You need to know and understand:

Industry/sector specific knowledge and understanding

- K10 identify and describe any specific hazards and risks that apply to expeditions in your sector
- K11 describe the main types of hazards and risks that apply to expeditions in your sector and the methods that are used to control these

You need to know and understand:

Context specific knowledge and understanding

- K12 identify the relevant colleagues and other stakeholders you would consult with on risk management issues
- K13 describe your own responsibilities for risk management and the responsibilities of others with whom you work

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Additional Information

Skills

Listed below are the main generic 'skills' which need to be applied in this unit. These skills are explicit/implicit in the detailed content of the unit and are listed here as additional information.

1. Research
2. Analysis
3. Communicating by speaking and writing
4. Consulting
5. Monitoring
6. Supporting others

Behaviours

1. You constantly seek to improve performance
2. You reflect regularly on your own and others' experiences, and use these to inform future action
3. You analyse and structure information to develop knowledge that can be shared
4. You recognise recurring problems and promote changes to structures, systems and processes to resolve these
5. You demonstrate a clear understanding of different customers and their real and perceived needs
6. You encourage and welcome feedback from others and use this feedback constructively
7. You make time available to support others
8. You comply with, and ensure others comply with, legal requirements, industry regulations, organisational policies and professional codes

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